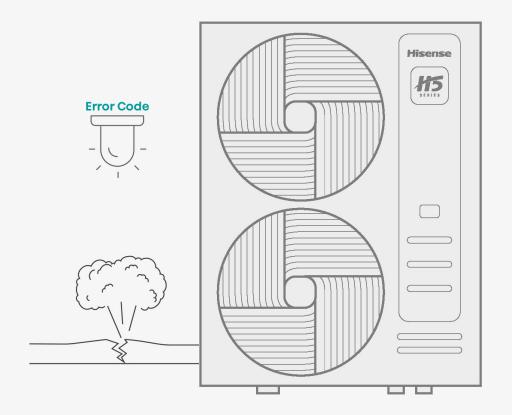
STORINGSLIJST HI-SMART H5







1. Troubleshooting

1.1 Initial Troubleshooting

1.1.1 Checking of Electrical Wiring and Power Supply

Check the following items for any abnormality in the activation of the system.

No.	Check Situation	Check Method
1	Is any power supply breaker or fuse blown?	Check the voltage (secondary side) of the breaker and also check the continuity of the fuse by a tester.
2	Is voltage at the secondary side of the transformer correct?	Disconnect at the secondary side of the transformer and measure voltage by a tester.
3	Is wiring firmly secured and correctly connected?	Check that the following wiring connection on O.U./I.U. printed circuit boards (PCBs) is not loosened. • The connection for thermistors • The connection for the wired controller cable • The connection for communication cable • Each connection for power supply line Check that the wiring connection on O.U./I.U. PCBs is not loose or misconnected on the site according to the "Electrical Wiring Diagram".

NOTE:

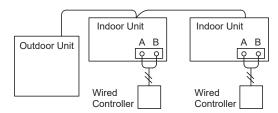
If the fuse(s) on an I.U. PCB blows out, diagnose the cause of overcurrent and recover the fuse(s).

In addition, check the power supply of optional parts because the fuse may blow out because of the power supply failure.

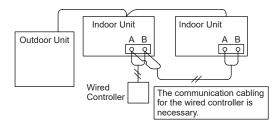
For Indoor Unit

Refer to the Installation Manual for Indoor Unit.

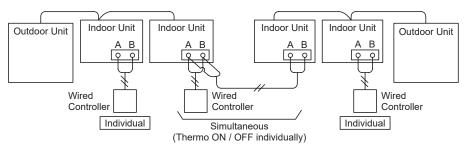
- Wired Controller Connecting Diagram
 - (a) Wired Controllers to each Unit for Individual Operation Setting



(b) One Wired Controller for Individual Operation Setting



(c) Connecting Wired Controller if Connecting between Individual Systems



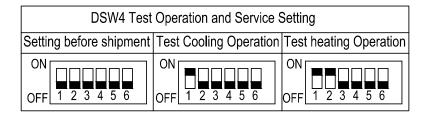
NOTE:

Thermo-ON: The outdoor unit and some indoor units are running.

Thermo-OFF: The outdoor unit and some indoor units stay on, but don't run.

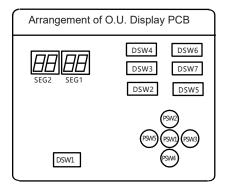
1.1.2 Checking of Rotary Switch and DIP Switch Settings

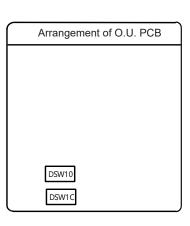
TURN OFF all power sources before setting. Without turning OFF, the switches do not work and the settings are invalid. However, DSW4-No.1~6 can work when power supply is ON. The mark of "■" indicates the position of DIP switches.

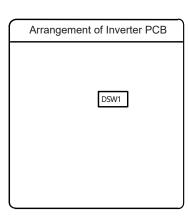


NOTES

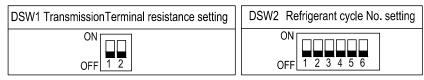
- Only when the main outdoor unit is set, can DSW4-No.1 and 6 work. Otherwise, they are invalid.
- 2. By using switch DSW4, the unit starts or stops 10 to 20 seconds after the switch operates.
- 3. Number this outdoor unit to distinguish from other outdoor units for service and maintenance. And write the number in the box on the right.
- 4. Do not touch any other electrical parts when operating switches on the PCB.

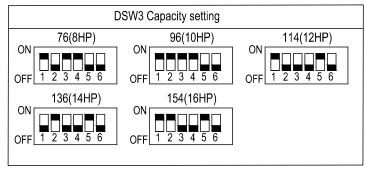


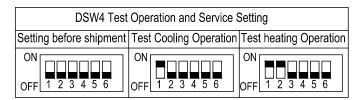


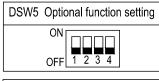


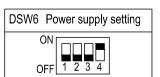
• PCB3 (O.U. Display PCB) Setting

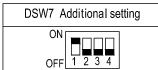








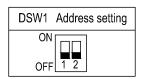




• PCB1 (O.U. PCB) Setting

DSW10	DSW1C
Transmission	RS485
Terminal resistance	Terminal resistance
setting	setting
ON OFF 1 2	ON OFF 1 2

PCB2 (Inverter PCB) Setting



NOTE:

- 1. DIP Switch Setting of O.U.Display PCB
- (1) No setup is required for DIP switches DSW1(Terminal Resistance Setting), DSW3(Capacity Setting), DSW5(Optional function Setting), DSW6(Power Supply Setting) and DSW7(Additional Setting) of the O.U. Display PCB.
- (2) For DSW2 (Refrigerant Cycle No. Setting), set the same refrigerant cycle No. for the outdoor unit and the indoor unit in the same refrigerant cycle.
- (3) For DSW4 (Test Operation and Service Setting), please refer to "3.4 Function Setting" for details.
- 2. DIP Switch Setting of O.U.PCB
- (1) Terminal Resistance Setting For CAT1 (DSW1C): No setup is required. The code is set before shipment.
- (2) Terminal Resistance Setting (DSW10): Before shipment, DSW10-No.1 is set at "ON". In the case that the quantity of outdoor units in the same H-NET is 2 or more, DSW10-No.1 at "OFF" from the 2nd refrigerant group of outdoor unit. If only one outdoor unit is used, no setting is required.
- 3. DIP Switch Setting of Inverter PCB
 - DSW 1 (Address setting): No setup is required. The code is set before shipment.

Hisense Troubleshooting

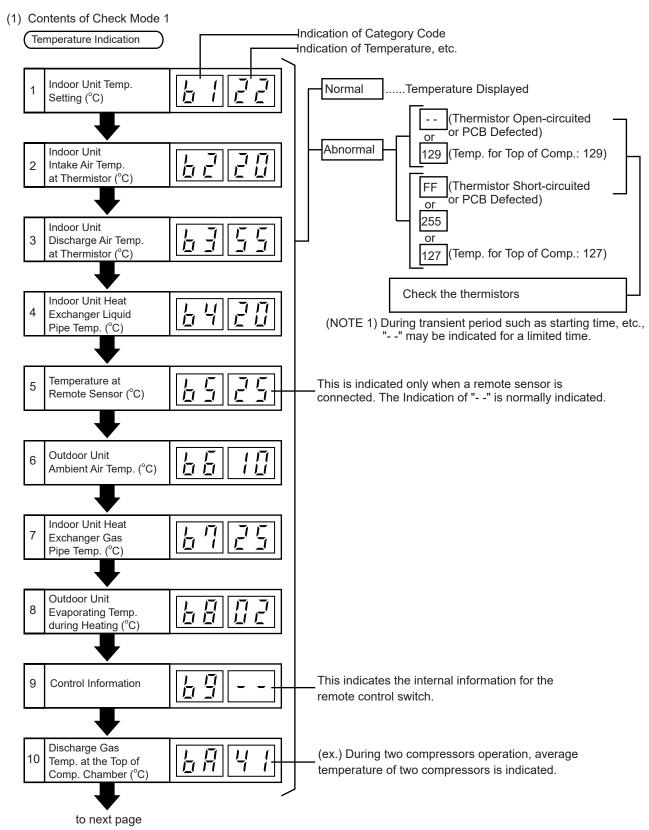
1.1.3 Troubleshooting in Check Mode by Remote Control Switch

Check mode

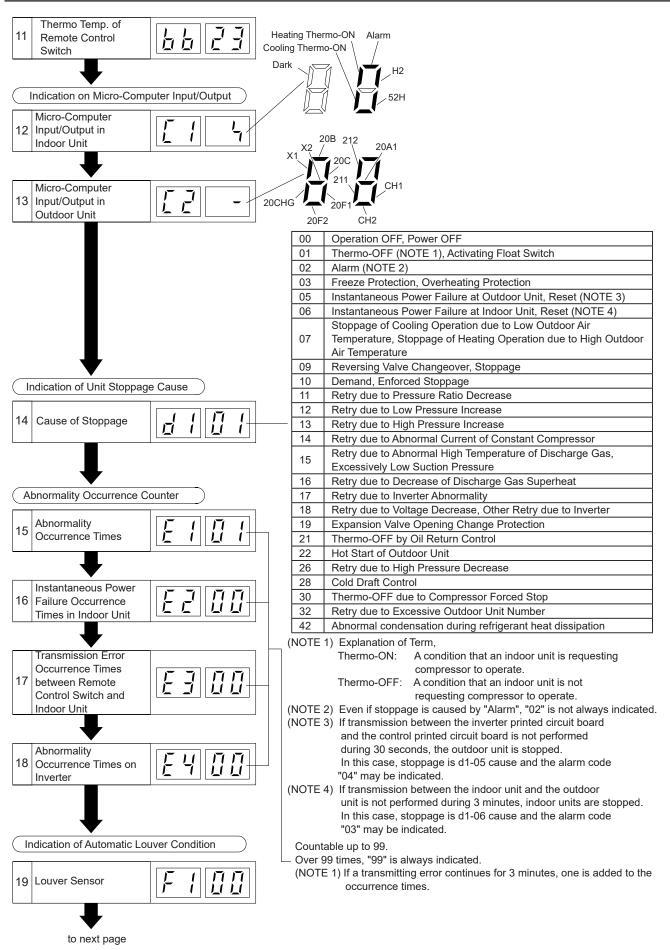
Each "Check Menu" item and its function are explained in the following table.

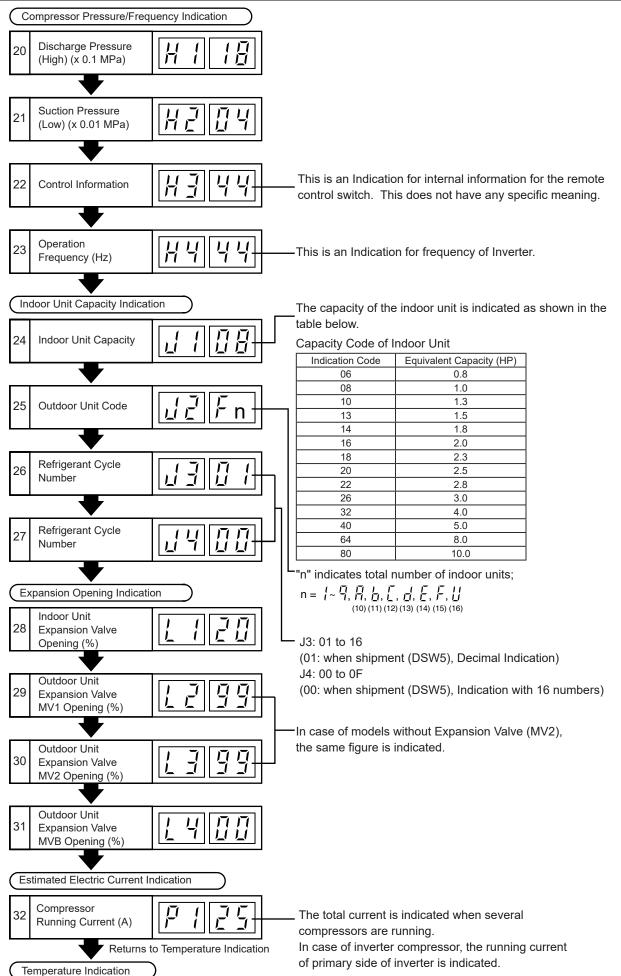
Check Menu Item	Function					
Check 1	Sensor condition of air conditioner will be monitored and indicated.					
Check 2	Sensor data of air conditioner prior to alarm occurrence will be indicated.					
Alarm History Display	Previous alarm record (date, time, alarm code) will be indicated.					

For detailed Setting Method, please refer to the manual of the wired controller.



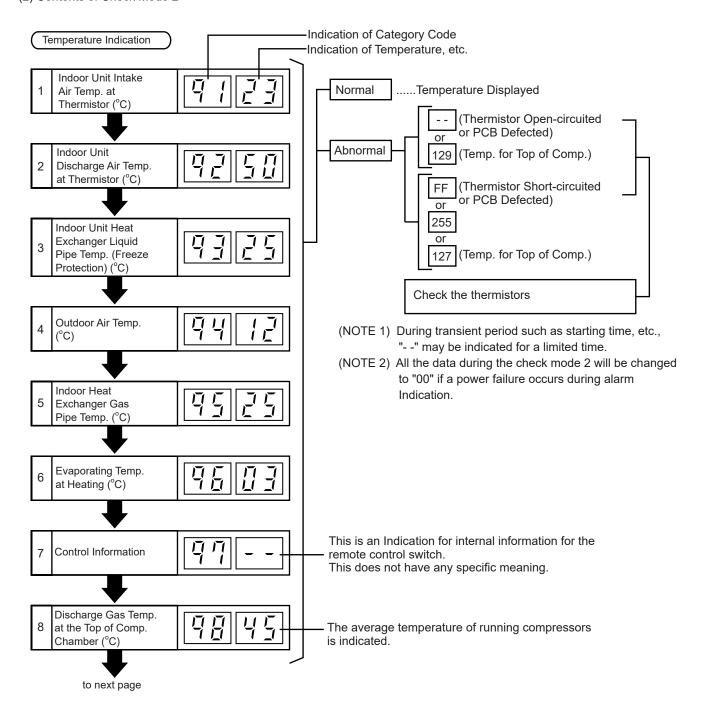
Troubleshooting Hisense





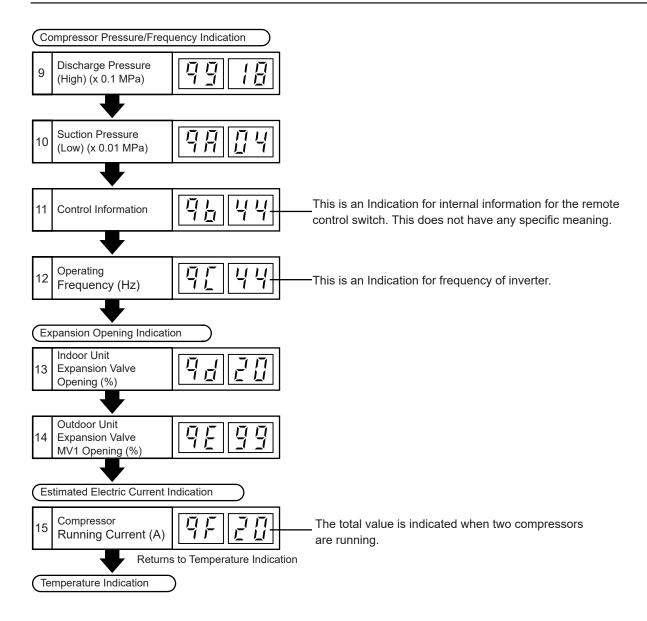
Troubleshooting Hisense

(2) Contents of Check Mode 2





Troubleshooting



Alarm History Display

The alarm history display is available to be set from the check menu. For detailed setting method, please refer to the manual of the wired controller..



1.1.4 Checking of Using 7-Segment Display

Only the authorized person can check with this method. Operating conditions and each part of refrigeration cycle can be checked by 7-segment and push switches on the PCB in the outdoor unit.

- (1) Before Checking
- (a) Turn ON main power source. Wait for more than 20 seconds to start checking.
- (b) Checking Items
 - * Connecting Information
 - * Outdoor Unit Information
 - * Indoor Unit Information
 - * Cause of Alarm Code Information
 - * Alarm Code History Information
- (c) Check the location of 7-segment and push switches.

AWARNING

AC220-240V is applied to PCB and electrical parts. Never touch electrical parts and wires when checking.

(2) Location of Push Switches and 7-Segment Display

The push switches and 7-segment display are located on the O.U. display PCB.





- (3) Protection Control Code on 7-Segment Display
- Protection control code is displayed on 7-segment during operation when a protection control is activated.
- * Protection control code is displayed while function is working, and goes out when released.
- * When several protection controls are activated, code number with higher priority will be indicated (see below for the priority order).
- (a) Higher priority is given to the protection control related to frequency control than the others.
 - < Priority Order >
 - <1> Pressure Ratio Control
 - <2> High-Pressure Increase Protection
 - <3> Current Protection
 - <4> Inverter Fin Temperature Increase Protection
 - <5> Discharge Gas Temperature Increase Protection
- <6> Low-Pressure Decrease Protection
- <7> Demand Current Control (Running Current Limit Control)
- <8> Low-Pressure Increase Protection
- <9> High-Pressure Decrease Protection
- (b) In relation to retry control, the latest retry code will be indicated unless a protection control related to frequency control is indicated.

Code	Protection Control	Code during Degeneration Control		
P II 1	Pressure Ratio Protection Control	PE		
PIIZ	High-Pressure Increase Protection	7 - 2		
PIII	Inverter Current Protection			
PBH	Inverter Fin Temperature Increase Protection	P = 4		
P [] 5	Discharge Gas Temperature on Top of Compressor Increase Protection			
	Low-Pressure Decrease Protection			
P [] 9	High-Pressure Decrease Protection			
PIR	Demand Current Protection Control			
	Low-Pressure Increase Protection			

Code	Retry Control	Code during Degeneration Control
	Pressure Ratio Decrease Retry	
	Low-Pressure Increase Retry	
	High-Pressure Increase Retry	
P 15	Discharge Gas Temperature Increase Retry/Low-Pressure Decrease Retry	Without
P 15	Discharge Gas SUPERHEAT Decrease Retry	
	Inverter Abnormality Retry	
	Abnormal Inverter Voltage Retry/Inverter Failure Retry	
	High-Pressure Decrease Retry	
	Abnormality of Entering Water Temp. Retry	

NOTE:

- (1) Retry Indication continues for 30 minutes unless a protection control is indicated.
- (2) Retry Indication disappears if the stop signal comes from all rooms.
- (3) The protection control code indicated on 7-segment display changes to an alarm code when an abnormal operation occurs. Also, the same alarm code is indicated on the remote control switch.
- (4) In case that the degeneration control is activated, the Indications Pc1 to Pc5 are indicated instead of P01 to P05.



(4) Activating Condition of Protection Retry Control Code
Protection Control or Retry Control is performed to prevent the abnormal operation.
The activating conditions are shown in the table below.

Code	Protection Control	Activating Condition			Remarks
P01	Pressure Ratio Protection Control	Compression Ratio ε≥8.5 or Compression Ratio ε≤1.5			-
P02	High-Pressure Increase Protection	Pd≥3.85 (at Cooling Pd≥3.55 (at Heating			-
P03	Inverter Current Protection	Capacity	a g mode a	21 22 23 26 28.5	-
P04	Inverter Fin Temperature Increase Protection	Inverter Fin Tempera	ature≥100)°C	-
P05	Discharge Gas Temperature Increase Protection	Temperature at the Compressor Td>112	•		-
P06	Low-Pressure Decrease Protection	Suction Pressure Ps≤0.08MPa			-
P09	High-Pressure Decrease Protection	Discharge Pressure Pd≤1.0MPa			-
P0A	Demand Current Protection Control	Running Current for Compressor>Demand Current Setting Value			Demand Current Setting Value: Upper limit of total running current is set 100%, 80%, 70%, 60% and 40% at normal operation.
P0d	Low-Pressure Increase Protection	Suction Pressure≥1.	.6 MPa		-

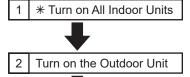


Code	Retry Control	Activating Condition	Remarks
P11	Pressure Ratio Decrease Retry	Pressure Ratio ε<1.5 over 1 minute	When activating 3 times in 30 minutes, "43" alarm is indicated.
P12	Low-Pressure Increase Retry	Ps>1.7MPa over 1 minute	When activating 3 times in 30 minutes, "44" alarm is indicated.
P13	High-Pressure Increase Retry	Pd≥4.05MPa over 2 seconds	When activating 3 times in 30 minutes, "45" alarm is indicated.
P15	Discharge Gas Temperature Increase Retry	Discharge Gas Temperature≥130°C over 5 seconds or Discharge Gas Temperature≥125°C over 10 minutes	When activating 3 times in 60 minutes, "08" alarm is indicated.
	Low-Pressure Decrease Retry	Ps<0.07MPa over 12 minutes	When activating 3 times in 60 minutes, "47" alarm is indicated.
P16	Discharge Gas SUPERHEAT Decrease Retry	Discharge Gas SUPERHEAT≤Tc+10 deg. over 30 minutes. Tc: Saturation Temperature	When activating 3 times in 120 minutes, "07" alarm is indicated.
	Inverter Abnormality Retry	Instantaneous Overcurrent	When activating 6 times in 30 minutes, "48" alarm is indicated.
		Abnormality of Current Sensor	When activating 3 times in 30 minutes, "51" alarm is indicated.
P17		IPM Error	When activating 7 times in 30 minutes, "53" alarm is indicated.
		Variable frequency current ≥ 29A, fin temperature > 85°C; Variable frequency current ≥ 37A, fin temperature >78°C; Variable frequency current < 27.5A, fin temperature >93°C	When activating 3 times in 30 minutes, "54" alarm is indicated.
		Insufficient Voltage at Inverter Circuit	When activating 3 times in 30 minutes, "06" alarm is indicated.
P18	Abnormal Inverter Voltage Retry	Excessive Voltage at Inverter Circuit	When activating 3 times in 30 minutes, "06" alarm is indicated.
	Inverter Failure Retry	Actual Inverter Frequency continues to be 0Hz for 3 seconds, 3 minutes after Inverter Frequency is output.	When activating 3 times in 30 minutes, "55" alarm is indicated.
P26	High-Pressure Decrease Retry	Pd <ta 130+0.4mpa="" 4="" minutes="" or<br="" over="">Pd<0.8MPa over 30 minutes Ta: Ambient Temperature</ta>	When activating 2 times in 30 minutes, "46" alarm is indicated.

(5) Alarm Code Refer to the item 1.2.1. Simple Checking by 7-Segment Display

Circuit Board

PCB



* All the Indoor Units Connected to the Outdoor Unit



During auto-addressing, the following items can be checked using the outdoor unit's on-board 7-segment LED display.

- (1) Disconnection of power supply to the indoor unit.
- (2) Reverse connection of the operating line between the outdoor and indoor units.

In this case, "03" appears after 30 seconds.

(3) Duplication of indoor unit number. See Alarm Code 35.



(1) The outdoor unit's on-board 7-segment LED display is not indicated.

- (2) The outdoor unit's on-board 7-segment LED display indicates the followings if there is something wrong.
 - (A) Alarm code will be displayed on the 7-segment when alarm is received from indoor unit in normal mode.

As for the following alarm codes, however, alarm code will be displayed on the 7-segment when alarm is detected by outdoor unit itself.

- Alarm Code "03" (Abnormal Transmission between Indoor Unit and Outdoor Unit)
- Alarm Code "35" (Incorrect Indoor and Outdoor Unit No. Setting)
- (B) Alarm code of smaller indoor unit address No. will be displayed when alarm is received from multiple indoor units.
- (C) The following 7-segment is displayed and flashed every 0.5 seconds.

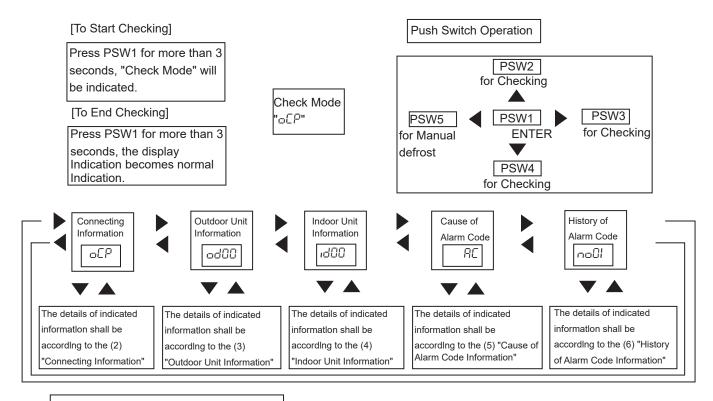
Abnormal Case



(D) SEG1 and SEG2 are as follows.

7-Segment Display	Dotted Indication	Remarks
<in "01"="" 63,="" alarm="" case="" code="" no.="" of="" unit=""></in>		
SEG2: Indoor Unit No. (0~63) SEG1: Alarm Code SEG2 SEG1 Indoor Unit No. Alarm Code	SEG2 Dotted Indication	In the case that 2 refrigerant cycle groups exist, one refrigerant cycle group is shown without dotted indication. The other refrigerant cycle group is shown with dotted indication.

• Checking Method by Checking Mode



■ To Cancel Check Mode

Press PSW1 for more than 3 seconds and release while Check Mode($\circ \mathcal{LP}$) is displayed, then the condition will return to normal.

Notice:

Make sure to cancel Check Mode after checking is completed.(If not, the unit will go out of control)

(A) Connecting Information

Press PSW4 (▼) to foward or PSW2 (▲) to backward, the information will be indicated alternately as "Item"→"Details".

Details of Indication

	Item		nt Display	Details
	ILGIII	SEG2	SEG1	Details
1	Total Capacity of Connected Outdoor Unit	0	CP	Total Capacity Indication of Connected Outdoor Unit. Refer to "Outdoor Unit Capacity Table".
2	Outdoor Unit Constitution Quantities	0	RR	Constitution Quantities of O.U.Combination
3	Total Capacity of Connected Indoor Unit	ı	CP	Total Capacity of Connected Indoor Units
4	Indoor Unit Constitution Quantities	1	88	Constitution Quantitles of Indoor Unit Connected
5	Refrigerant System		GR	Refrigerant System Number Indication
6	Total Capacity of Operated Indoor Unit		οP	Total Capacity Indication of Operated Indoor Unit. Refer to "Indoor Unit Capacity Table"
7	Total Compressor Frequency		HE	Unit:Hz
8	Accumulated Operating Time		UU	Unit:Hour (Indicationx10)

Troubleshooting



(B) Outdoor Unit Information

Select the outdoor unit No. to be dlsplayed, press PSW4 (▼) to foward or PSW2 (▲) to backward

Unit	Indication	Unit	Indication	Unit	Indication	Unit	Indication
Unit A(No. 0)	od00	Unit B(No. 1)	odOl	Unit C(No. 2)	od02	Unit D(No. 3)	oq03

Press PSW4 () to foward or PSW2 () to backward to select the outdoor unit No.

Press PSW3 () for detailed information of selected unit No., the information will be indicated alternately as "Item"—>"Details"

Press PSW5 () for return to Combination Unit No. Selection.

Details of Indication

Itama		7 Segment Display		Dataila
	Item	SEG2	SEG1	Details
1	Outdoor Unit Number	od	0	Indicate Outdoor Unit Addresses 1~4
2	Outdoor Unit Capacity	CR	0	Refer to "Outdoor Unit Capacity Table"
3	Output State of Outdoor Micro-Computer	SC	0	Refer to "Location of Push Switches and 7-Segment Display"
4	Running Frequency of Inverter Compressor MC1	HI	0	Running Frequency of Inverter Compressor Indication(Hz)
5	Running Frequency of Inverter Compressor MC2	HS.	0	RunnIng Frequency of Inverter Compressor Indication(Hz)
6	Total Number of Running Compressor	CC	0	Total Number of Running Compressor Indication
7	Air Flow Rate	Fo	0	Air Flow Rate Indication(0-25 Steps)
8	Outdoor Expansion Valve MV1 Opening	EΙ	0	Outdoor Expansion Valve MV1 Opening Indication(Unit:%)
9	Outdoor Expansion Valve MV2 OpenIng	E2	0	Outdoor Expansion Valve MV2 OpenIng Indication(Unlt:%)
10	Outdoor Expansion Valve MVB Opening for Double Pipe	ЕЬ	0	Outdoor Expansion Valve MVB Opening Indication for Double Pipe(Unit:%)
15	Discharge Pressure(High)	Pd	0	UNIT:MPa Indication of Thermistor Open Circuit:5.62 Indication of Thermistor Close Circuit -0.62
16	Suction Pressure (Low)	PS	0	UNIT:MPa Indication of Thermistor Open Circuit:2.25 Indication of Thermistor Close Circuit -0.25
17	Ambient Air Temperature	Го	0	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
18	Discharge Gas Temperature On the Top of Compressor MC1	L9	10	UNIT:°C Indication of Thermistor Open Circuit:0 Indication of Thermistor Close Circuit 255
19	Discharge Gas Temperature On the Top of Compressor MC2	ΓΕ	20	UNIT:MPa Indication of Thermistor Open Circuit:0 Indication of Thermistor Close Circuit 255
20	Liquid Pipe Temperature of No1. Heat Exchanger	ſΕ	10	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
21	Liquid Pipe Temperature of No2. Heat Exchanger	ſΕ	50	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
22	Gas Pipe Temperature of No1. Heat Exchanger	ra	10	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
23	Gas Pipe Temperature of No2. Heat Exchanger	ΓG	20	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
24	Supercooling Temperature	ΓC	HO	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
25	Supercooling Inlet Temperature	ГS	СО	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
26	Supercooling Inlet Temperature at Bypass	ГЬ	LO	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
27	Supercooling Temperature at Bypass	ГЪ		UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
28	Suction Temperature of Compressor MC1	rs	10	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
29	Suction Temperature of Compressor MC2	ГS	Zü .	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
30	Total Liquid Pipe Temperature of No1.Heat Exchanger	ΓL	10	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
31	Total Liquid Pipe Temperature of No2.Heat Exchanger	ΓL	50	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
32	NO.1 Inverter Fin Temperature	ΓF	ı1	UNIT:°C
33	NO.2 Inverter Fin Temperature	ΓF	15	UNIT:°C
34	Fan Controler Fin Temperature	ΓF	FI	UNIT:°C
35	Fan Controller Fin Temperature	ΓF	F2	UNIT:°C
36	Fan Controller Fin Temperature	ΓF	F3	UNIT:°C



37	Temperature Inside the Electrical Box	ra	10	UNIT:°C Indication of Thermistor Open Circuit:127 Indication of Thermistor Close Circuit -127
38	Compressor MC1 Current × 1	RI	0	UNIT: A
39	Compressor MC2 Current × 1	82	0	UNIT: A
40	Fan Motor MFC1 Current × 1	RF	1	UNIT: A
41	Fan Motor MFC2 Current × 1	RF	2	UNIT: A
42	Fan Motor MFC3 Current × 1	RF	3	UNIT: A
43	Accumulated Operation Time of Compressor MC1	UJ	11	UNIT: Hour (Indication x10)
44	Accumulated Operation Time of Compressor MC2	UJ	21	UNIT: Hour (Indication x10)
45	Accumulated Operation Time of Compressor MC1	cU	11	UNIT: Hour (Indication x10) Accumulated Operation Time can be reset. ×2
46	Accumulated Operation Time of Compressor MC2	cU	51	UNIT: Hour (Indication x10) Accumulated Operation Time can be reset. ×2
47	Cause of Inverter MC1 Stoppage	ıſ	1	Cause of Compressor MC1 Inverter Stoppage Indication
48	Cause of Inverter MC2 Stappage	۱۲	2	Cause of Compressor MC2 Inverter Stoppage Indication
49	Cause of Fan MFC1 Controller Stoppage	FF	1	Cause of Fan MFC1 Controller Stoppage Indication
50	Cause of Fan MFC2 Controller Stoppage	FF	2	Cause of Fan MFC2 Controller Stoppage Indication
51	Cause of Fan MFC3 Controller Stoppage	Fſ	3	Cause of Fan MFC3 Controller Stoppage Indication

^{×1)} The indicated current is reduced value. Use a clamp meter for the accurate current value.

The outdoor unit No. is indicated at ones digit of "SEG1".

Outdoor Unit Capacity Table

Indication	Capacity (kW/10)	Horsepower (HP)	Model (kBtu/h)
64	224	8.0	76
80	280	10.0	96
96	335	12.0	114
112	400	14.0	136
128	400	16.9	154
144	500	18.0	170
HP×8	≈HP×28	HP	≈HP×9.55

(C) Indoor Unit Information

XThe information is displayed for No.1.

Unit	Indication	Unit	Indication	Unit	Indication	Unit	Indication
No. 0	1900	No. 1	1901	~	~	No. 63	ıd63

Selection of Indoor Unit No.

Press PSW4 (\blacktriangledown) to foward or PSW2 (\blacktriangle) to backward to select the indoor unit No.

Press PSW3 () for detailed information of selected unit No..

Press PSW4 (▼) to foward or PSW2 (▲) to backward, and the information will be indicated as "Item"→"Details".

Press PSW5 () for return to Combination Unit No. Selection.

31 6W3 () for retain to combination offic No. Sciection.					
	Item	7 Segment Display		Details	
	item	SEG2	SEG1	Details	
1	Indoor Unit Capacity	CR	00	Indicate Outdoor Unit Addresses 1~4	
2	Expansion Valve Opening	ıΕ	00	Refer to "Outdoor Unit Capacity Table"	
3	Liquid Pipe Temp. of Heat Exchanger	ΓL	00	UNIT:°C	
4	Gas Pipe Temp. of Heat Exchanger	LC	00	UNIT:°C	
5	Air Inlet Temp.	Γı	00	UNIT:°C	
6	Air Outlet Temp.	Го	00	UNIT:°C	
7	Unit Stoppage Cause Code	dl	0	Unit Stoppage Cause Code Indication Refer to "Cause of Indoor Unit Stoppage Table"	

NOTE:

The indoor unit No. is indicated at ones digit of "SEG1".

^{×2)} For resetting the accumulated operation time, press PSW1 and PSW3 for 5 seconds while the accumulated data is displayed. NOTE:

· Indoor Unit Capacity Table

Indication	Capacity	Horsepower	Model	
Indication	(kW)	(HP)	(kBtu/h)	
6	2.2	0.8	07	
8	2.8	1.0	09	
10	3.6	1.3	12	
11	4.0	1.5	14	
13	4.5	1.8	15	
14	5.0	2.0	17	

Indication	Capacity	Horsepower	Model
Indication	(kW)	(HP)	(kBtu/h)
16	5.6	2.3	19
18	6.3	2.5	22
20	7.1	2.8	24
22	8.0	3.0	27
26	9.0	3.3	30
32	11.2	4.0	38
36	12.5	4.5	42

Indication	Capacity	Horsepower	Model
mulcation	(kW)	(HP)	(kBtu/h)
40	14.0	5.0	48
48	16.0	6.0	54
64	22.4	8.0	76
80	28.0	10.0	96
96	33.5	12.0	114
128 45.0		16.0	154
160	56.0	20.0	190

(D) Cause of Alarm Code Information

*The information is displayed for Outdoor Unit A (No.0).

Press PSW4 (▼) to foward or PSW2 (▲) to backward, the information will be indicated alternately as "Item"→"Details".

Details of Indication

	Item		nt Display	Details
	iteiii	SEG2 SEG1		Details
1	Alarm Cause Code		RC RC	Latest Outdoor Unit Alarm Code Indication
	Alaim Gause Code			Refer to"Alarm Code Table"
2	Degeneracy Control of Pressure	į	- 11	☐:Degeneracy control is not activated
	Ratio Decrease Protection	J	- 11	l:Degeneracy control is activated
3	Degeneracy Control of High		13	ਹੋ:Degeneracy control is not activated
	Pressure Increase Protection	L	1.7	l:Degeneracy control is activated
4	Degeneracy Control of Inverter			ਹੰ:Degeneracy control is not activated
	Temp. Increase Protection	J	' '	l:Degeneracy control is activated
5	Degeneracy Control of Discharge		15	☐:Degeneracy control is not activated
	Gas Temp. Increase Protection	J	L-1	l:Degeneracy control is activated
6	Degeneracy Control of TDSH		15	⊡:Degeneracy control is not activated
	Decrease Protection	L	10	l:Degeneracy control is activated
7	Degeneracy Control of Overcurrent		17	⊡:Degeneracy control is not activated
	Protection	J	' '	l:Degeneracy control is activated

(E) History of Alarm Code Information

*The information is displayed for Outdoor Unit A (No.0).

Data No.	7 Segment Display			
Data No.	SEG2	SEG1		
1 (Latest Data)	no	01		
~	~	~		
15 (Oldest Data)	no	15		

While data No.of Alarm History is ON.

Press PSW4 () to foward or PSW2 () to backward.

Press PSW3 () for detailed information of selected unit No..

Press PSW4 () to foward or PSW2 () to backward.

Press PSW5 () for return to Combination Unit No. Selection.

Details of Indication

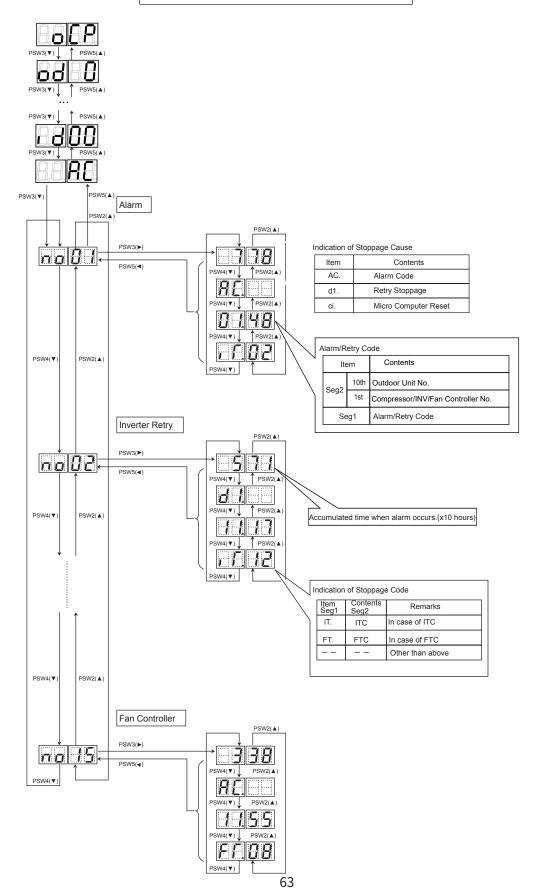
	Item		ent Display	Details
	item	SEG2	SEG1	Details
1	Outdoor Unit Accumulated	רח	08	Outdoor Unit Accumulated Operating Time at Stoppage
l	Operating Time	01	00	Unit: Hour (Indication x10)
		RC .		Alarm Code
2	Cause of Stoppage	샙		Outdoor and Indoor Unit Stoppage Code
				Control Information
				Alarm and Stoppage Cause Code
3	Alexan/Stephens Coules Code	oı 📗	78	O.U. No. is indicated at tens digit of SEG2, Compressor No.
٥	Alarm/Stoppage Cause Code	0,		and Fan Controller No. are indicated at ones digit of SEG2.
				Alarm and stoppage code are indicated on SEG1.
		ıſ	12	Inverter stoppage cause code is indicated when the code displays on SEG2.
4	Abnormal Data Indication	FГ	12	Fan controller stoppage cause code Is Indicated when the code displays on SEG2.
				Except for the above

1.1.5 Checking of Alarm Code History

Alarm code history is indicated in the following order while the check mode is displayed. "no01" (latest)
history data ~ "no15" (oldest)
history data

Refer to the figure below as an example.

History is displayed up to 15 cases at the maximum in alarm occurrence order.



(1) Register of Alarm Code History

Cause of	-	Ind	ication o	f Alarm C	ode Histo	ry	
Stoppage				Alarm Code			Alarm
(Alarm Code	Contents	T :	*Alarm	0.11		_	Code or
or Stoppage		Time		O.U.	Comp.	Fan	Stoppage
Code)				Unit No.	No.	No.	Code
02	Activation of protection device	Accumulated Time	AC.	0	0		
	Abnormality transmitting between indoor units and						
03	outdoor units	Accumulated Time	AC.				
	Abnormality transmitting between inverter PCB and						
04	outdoor unit PCB	Accumulated Time	AC.	0	0		
	Abnormality transmitting between O.U. fan controller						
04.	and outdoor unit PCB	Accumulated Time	AC.	0		0	
05	Abnormality of power supply phase	Accumulated Time	AC.	0			
06		Accumulated Time	AC.	0	0		iTC
d1-18	Abnormality of inverter voltage	Accumulated Time	d1.	0	0		iTC
06.	Abnormality of O.U. fan controller voltage	Accumulated Time	AC.	0	- Ŭ	0	FTC
07	Abriormality of 0.0. fair controller voltage	Accumulated Time	AC.	0	0		
d1-16	Decrease in discharge gas superheat		d1.				-
-		Accumulated Time		0	0		
08	Increase in discharge gas temperature at the top of	Accumulated Time	AC.	0	0		
d1-15	compressor	Accumulated Time	d1.	0	0		
0A	Abnormality transmitting between outdoor units	Accumulated Time	AC.				
0b	Incorrect outdoor unit address setting	Accumulated Time	AC.				
0c	Incorrect outdoor main unit setting	Accumulated Time	AC.				
21	Abnormality of high pressure sensor	Accumulated Time	AC.	0			
22	Abnormality of thermistor for outdoor air temperature	Accumulated Time	AC.	0			
22	Abnormality of thermistor for discharge gas temp. on top	A a a compositada al Tima a	1	_	_		
23	of compressor	Accumulated Time	AC.	0	0		
	Al				Therm	istor	
24	Abnormality of thermistor for outdoor unit heat	Accumulated Time	AC.	0	Sigr	nal	
	exchanger liquid pipe (Te/Tchg)					Tchg: C	
					Therm		
25	Abnormality of thermistor for outdoor unit heat	Accumulated Time	AC.	0	Sigr		
	exchanger gas pipe (TG/TbG)				TG: G	TbG: b	
29	Abnormality of low pressure sensor	Accumulated Time	AC.	0			
31	Incorrect capacity setting of indoor unit and outdoor unit	Accumulated Time	AC.	-			
35	Incorrect indoor unit No. setting	Accumulated Time	AC.				
36	Incorrect indoor unit combination	Accumulated Time	AC.			-	
30	Abnormality of picking up circuit for protection in outdoor	Accumulated Time	ΑΟ.				
38	unit	Accumulated Time	AC.	0			
24		Assumulated Time	AC.				
3A	Abnormality of outdoor unit capacity	Accumulated Time	AC.				
3b	Incorrect setting of outdoor unit model combination or	Accumulated Time	AC.				
	voltage						
3d	Abnormality transmitting between main unit and sub	Accumulated Time	AC.				
	unit(s)					ļ	
43	Abnormality of low compression ratio	Accumulated Time	AC.	0			
d1-11	, ,	Accumulated Time	d1.	0			
44	Abnormality of low-pressure increase	Accumulated Time	AC.	0		ļ	
d1-12	or low product morouse	Accumulated Time	d1.	0			
45	Abnormality of high-pressure increase	Accumulated Time	AC.	0			
d1-13	Aprioritality of high-pressure increase	Accumulated Time	d1.	0			
46	Activation of high-pressure decrease protection device	Accumulated Time	AC.	0			
d1-26	(Vacuum operation protection)	Accumulated Time	d1.	0			
47	Activation of low-pressure decrease protection device	Accumulated Time	AC.	0			
d1-15	(Vacuum operation protection)	Accumulated Time	d1.	0			
48	,	Accumulated Time	AC.	0	0		iTC
d1-17	Activation of inverter overcurrent protection device	Accumulated Time	d1.	0	0	 	iTC
51		Accumulated Time	AC.	0	0		iTC
d1-17	Abnormality of inverter current sensor	Accumulated Time	d1.				iTC
53				0	0		iTC
	Inverter error signal detection	Accumulated Time	AC.	0	0		
d1-17	-	Accumulated Time	d1.	0	0	<u> </u>	iTC
54	Abnormality of inverter fin temperature	Accumulated Time	AC.	0	0	<u> </u>	iTC
d1-17	, , , , , , , , , , , , , , , , , , , ,	Accumulated Time	d1.	0	0		iTC

*(Details of Alarm)

AC.: Alarm d1.: Retry

Ci.: Control Information

iTC: Inverter Stoppage Code; FTC: Fan Controller Stoppage Code



Cause of		Inc	dication	of Alarm (Code His	story	
Stoppage				Alarm Code			Alarm Code
(Alarm Code or Stoppage Code)	Stoppage		*Alarm	O.U. Unit No.	Comp. No.	Fan No.	or Stoppage Code
55	Inverter failure	Accumulated Time	AC.	0	0	ĺ	iTC
d1-18	inverter failure	Accumulated Time	d1.	0	0		iTC
56	Abnormality in fan motor location detection	Accumulated Time	AC.	0		0	FTC
57	Activation of fan controller protection device	Accumulated Time	AC.	0		0	FTC
58	Abnormality of fan controller	Accumulated Time	AC.	0		0	FTC
5A	Abnormality of Fan Controller Fin Temperature	Accumulated Time	AC.	0		0	FTC
5b	Activation of Overcurrent Protection	Accumulated Time	AC.	0		0	FTC
5c	Abnormality of Fan Controller Sensor	Accumulated Time	AC.	0		0	FTC
EE	Compressor protection alarm	Accumulated Time	AC.				
A1	Detection of External Abnormality	Accumulated Time	AC.	0			
A6	Abnormality of refrigerant cooling module	Accumulated Time	AC.	0			
d1-42	temperature	Accumulated Time	d1.	0			
b5	Incorrect setting of indoor unit connection number	Accumulated Time	AC.				
d1-05	Instantaneous power failure	Accumulated Time	d1.				
d1-18	Abnormality of inverter and other	Accumulated Time	d1.				iTC
d1-26	Abnormality of high pressure decrease	Accumulated Time	d1.				
d1-32	Retry stoppage by indoor unit auto address setting	Accumulated Time	d1.				
	Micro-computer reset by abnormality of inverter transmission	Accumulated Time	Ci.				1
	Micro-computer reset by abnormality of fan controller transmission	Accumulated Time	Ci.				2
Control Information	Micro-computer reset by abnormality of indoor unit transmission	Accumulated Time	Ci.				3
	Micro-computer reset by abnormality transmitting between outdoor unit and outdoor unit	Accumulated Time	Ci.				4
	Micro-computer reset for abnormality of control state	Accumulated Time	Ci.				6

*(Details of Alarm)

AC.: Alarm d1.: Retry

Ci.: Control Information (2) Cause of Stoppage

[Cause of I.U or O.U Stoppage]

Code	Cause
00	Operation OFF, Power OFF
Ol	Thermo-OFF
02	Alarm
03	Freezing and Overheating Protection
05	Instantaneous Power Failure at Outdoor Unit/ Reset
06	Instantaneous Power Failure at Indoor Unit/Reset
00	Stoppage of Cooling Operation due to Low Outdoor Air Temp;
70	Stoppage of Heating Operation due to High
	Outdoor Air Temp
09	Stoppage of 4-way Reversing Valve Switching Control
10	Demand Enforced Stoppage
H	Retry due to Pressure Ratio Decrease
15	Retry due to Low Pressure Increase
13	Retry due to High Pressure Increase
IS	Retry due to Vacuum Abnormality, Discharge Gas Temp. Increase
16	Retry due to Decrease of Discharge Gas Superheat
רו	Retry due to Inverter Tripping(Detailed in Cause of Inverter Stoppage)

NOTE: Even if Stoppage Alarm "02" is not always indicated.

iTC: Inverter Stoppage Code; FTC: Fan Controller Stoppage Code

Code	Cause		
18	Retry due to Voltage Decrease or Increase, Other Retry of Inverter		
19	Retry due to Expansion Valve Opening Change		
50	Operation Mode Clash With Other Indoor Unit		
51	Enforced Thermo-OFF(Oil Return Control)		
55	Enforced Thermo-OFF(Hot Start Control, Oil Heater Preheating)*		
53	Refrigerant leak or recovery		
- 26	Retry due to High Pressure Decrease		
58	Cooling Air Discharge Temp.Control or Water Modu Freezing		
58	Retry due to Abnormal EVB or EVO leakage		
30	Stoppage due to Forced Stop of all the Compressors		
35	Retry due to Abnormal Transmission between Outdoor Units		
36	Retry due to Thermo-OFF Stoppage of Outdoor Un After Defrosting		
45	Retry due to Insufficient Refrigerant or Abnormal EVO		
בח	Indoor Unit Stoppage due to shut-off valve close on		
(199)	Refrigerant Shut-off Box		

*Cancelation of Enforced Thermo-OFF

Function Setting HT=1. This function may damage compressor, please use this Function only when necessary.

[Cause of Inverter Stoppage]

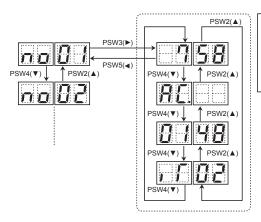
Code	Cause	
1	Driver IC Error Signal Detection	
2	Instantaneous Overcurrent	
3	Inverter Temp. Increase	
4 Electronic Thermal Activation (Inverter Overcurrent)		
5	Voltage Decrease	
6	Voltage Increase	
7	7 Abnormal Inverter Transmission	
8	Abnormal Current Sensor	
9	Instantaneous Power Failure Detection	
10	Abnormal high load startup	
11	Micro Computer Reset	
12	Earth Fault Detecting of Comp.	
13	3 Abnormal Power Source Phase	
17	The inverter of the compressor does not work	
18	Pressure switch off	
21	21 Abnormal Compressor Motor	

[Cause of Fan Controller Stoppage]

Code	Cause		
1	Driver IC Error Signal Detection		
2	Instantaneous Overcurrent		
3	Inverter Temp. Increase		
4	Electronic Thermal Activation (Inverter		
4	Overcurrent)		
5	Voltage Decrease		
6	Voltage Increase		
7	Abnormal Inverter Transmission		
8	Abnormal Current Sensor		
9	Instantaneous Power Failure Detection		
11	Micro Computer Reset		
12	Earth Fault Detecting of Fan.		
13	Abnormal Power Source Phase		
15	Reverse Driving		
17	Abnormal Control		
18	Pressure switch off		
21	21 Abnormal Fan Motor		

(3) Deletion of Alarm Code History

Press PSW1 and PSW3 for 5 seconds to clear the alarm code history while the history data display. (All history can be deleted.)

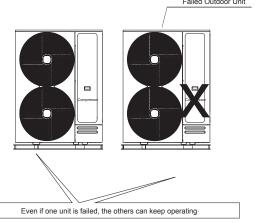


In order to delete all the history, press PSW1 and PSW3 (►) for 5 seconds while history displays.



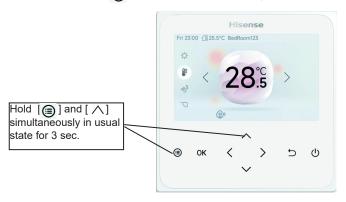
1.1.6 Emergency Operation

- (1) Emergency Mode Operation from Remote Control Switch for Compressor Failure If one compressor is failed, emergency operation mode is available by the remote control switch after excluding the failed compressor. Even if the compressor is failed, the air conditioning operation is continuously available until the troubleshooting is performed.
 - In case of following alarm codes, emergency operation is available.
 - Inverter Compressor Failure
 - 06: Abnormality of inverter voltage
 - 23: Abnormality of discharge thermistor
 - 48: Activation of over current protection device
 - 51: Abnormality of inverter current sensor53: Inverter error signal detection
 - 54: Abnormality of inverter fin temperature

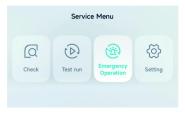


(a) Procedure

<In case of HYXM-VG01>



Press [>] to select Emergency Operation.



Press [OK] to enter Emergency Operation.



When emergency operation starts, [) will be displayed on the main interface.



(b) Operation Condition

This emergency operation is NOT applicable to all the compressors mounted in the failed outdoor unit.

NOTE:

- Emergency operation is available only when all the indoor unit and remote control to be connected are for H-NET.
- Emergency operation is available only when the alarm codes above (*) display.
- The emergency operation is not available for the failures of inverter PCB or fan controller.
- This emergency operation is not a normal operation but a temporary one until the service people come. If the alarm displays again during the emergency operation, it cannot be canceled.
- Do not perform emergency operation for more than 8 hours. Otherwise, the unit may be damaged.

Troubleshooting Hisense

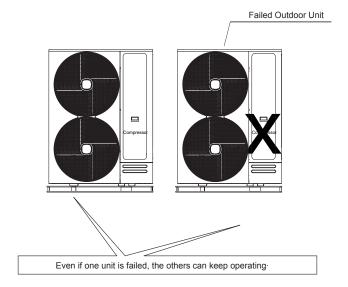
(2) Emergency Mode Operation from O.U. Display PCB for Compressor Failure

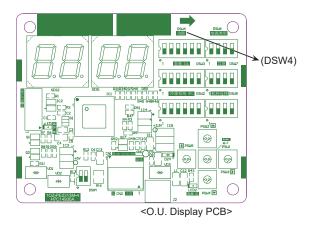
For Combination of Outdoor Units

This operation is an emergency operation by excluding the failed unit when the inverter compressor fails.

- <Alarms Corresponding to Inverter Compressor Failure>
- 06: Abnormality of inverter voltage
- 23: Abnormality of discharge thermistor
- 48: Activation of over current protection device
- 51: Abnormality of inverter current sensor
- 53: Inverter error signal detection
- 54: Abnormality of inverter fin temperature
- <Procedure>
- 1. Turn OFF all the main switches of outdoor and indoor units.
- 2. Check the inverter PCB. If inverter PCB is faulty, disconnect the wiring (U, V, W) of diode module. (Insulate the disconnected terminals.)
- 3. Turn DSW4-No.6 ON and set the function setting r2 to stop the operation of the corresponding compressor. For example, if r2=1 is set, then compressor will not operate. If all the compressors of any outdoor unit of combination failed, set r1=1 and the failed outdoor unit will NOT operate. For heat pump system and cooling only system, fully close the stop valves (for gas/liquid) of the failed outdoor unit.
- 4. Turn ON the power supply.
- 5. Start the operation by remote control switch.

Set control PCB of the failed outdoor unit.





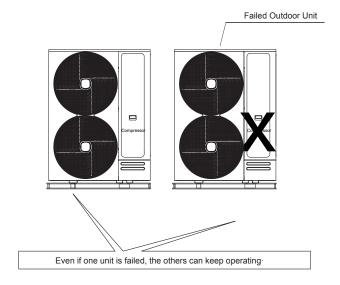
NOTE:

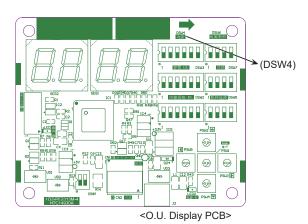
- Measure the insulation resistance of inverter compressor.
 Do not perform the emergency operation when the insulation resistance is 0Ω.
 The other compressors may be damaged because there is a possibility that refrigerant oil is oxidized.
- In this emergency operation, compressor frequency cannot be controlled normally. Therefore, alarm code "07", "43", "44", "45" or "47" may display on LCD.
- This emergency operation may not provide sufficient cooling and heating capacity.
- This operation is an emergency but a temporary operation when the inverter compressor is damaged.
 Therefore, replace it with the new one as soon as possible.
- Turn OFF DSW4-No.6 of outdoor unit PCB after replacing the compressor. If this setting is not performed, the inverter compressor will be damaged.

- (3) Emergency Mode Operation from O.U. Display PCB for Fan Failure
- (1) For Combination of Outdoor Units

This operation is an emergency operation by excluding the failed fan.

- <Alarms Corresponding to Fan Failure>
- 04. :Abnormality transmitting between fan controller and outdoor unit PCB
- 06. : Abnormality of fan controller voltage
- 57: Activation of fan controller protection device
- 5A: Abnormality of fan controller fin temperature
- 5b: Activation of over current protection
- 5C: Abnormality of fan controller sensor
- <Procedure>
- 1. Turn OFF all the main switches of outdoor and indoor units.
- 2. Check the inverter PCB. If inverter PCB is faulty, disconnect the wiring (U, V, W) of diode module. (Insulate the disconnected terminals.)
- 3. Turn DSW4-No.6 ON and set the function setting r3 to stop the operation of the corresponding fan. For example, if r3=1 is set, then Inverter Fan(Upper) will not operate. If all the fans of any outdoor unit of the combination failed, set r1=1 and the failed outdoor unit will NOT operate. For heat pump system and cooling only system, fully close the stop valves (for gas/liquid) of the failed outdoor unit.
- 4. Turn ON the power supply.
- 5. Start operation by remote control switch.





Function Setting	Fan
r3=1	Inverter Fan(Upper)
r3=2	Inverter Fan(Lower)

NOTE:

- In this emergency operation, fan frequency cannot be controlled properly. Therefore, alarm code "07", "43", "44", "45" or "47" may display on LCD.
- This emergency operation may not provide sufficient cooling and heating capacity.
- This operation is an emergent but temporary operation when the inverter fan is damaged. Therefore, replace it with the new one as soon as possible.
- Turn OFF DSW4-No.6 of outdoor unit PCB after replacing the failed fan.
 If this setting is not performed, the inverter fan will be damaged.

AWARNING

Turn ON DSW4-No.6 when all fans are failed for any unit, otherwise, the unit will be damaged.

2) For Outdoor Unit without Combination

This operation is an emergency operation by excluding the failed inverter fan.

<Alarms Corresponding to Inverter Compressor Failure>

04. : Abnormality transmitting between fan controller and outdoor unit PCB

06. : Abnormality of fan controller voltage

56: Abnormality in fan motor location detection

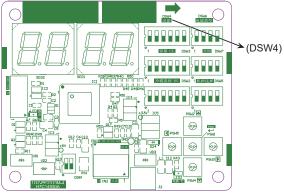
57: Activation of fan controller protection device

58: Abnormality of fan controller

5A: Abnormality of fan controller fin temperature

5B : Activation of over current protection

5C: Abnormality of fan controller sensor



<O.U. Display PCB>

Function Setting	Fan
r3=1	Inverter Fan(Upper)
r3=2	Inverter Fan(Lower)

<Procedure>

- 1. Turn OFF all the main switches of outdoor and indoor units.
- 2. Check the inverter PCB. If inverter PCB is faulty, disconnect the wiring (U, V, W) of diode module. (Insulate the disconnected terminals.)
- 3. Turn DSW4-No.6 ON and set r3=1 or r3=2 to stop the fan operation.

 For double fan unit, if only one of them is set, the corresponding fan will NOT operate. If both of them are set, the outdoor unit will NOT operate.
- 4. Turn ON the power supply.
- 5. Start the operation by remote control switch.

NOTE:

- In this emergency operation, fan frequency cannot be controlled properly. Therefore, alarm code "07", "43", "44", "45" or "47" may display on LCD.
- This emergency operation may not provide sufficient cooling and heating capacity.
- This operation is an emergency but a temporary operation when the inverter fan is damaged.
 Therefore, replace it with the new one as soon as possible.
- Turn OFF DSW4-No.6 of outdoor unit PCB after replacing the failed fan.
 If this setting is not performed, the inverter fan will be damaged.



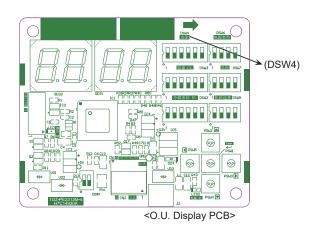
(4) Emergency Mode Operation from O.U. Display PCB for Sensors Failure

This operation is an emergency operation by excluding the failed sensors.

- <Alarms Corresponding to Sensors Failure>
- 22: Abnormality of Thermistor for Outdoor Air Temperature (Outdoor Unit Ambient Thermistor)
- 24: Abnormality of Thermistor for Outdoor Unit Heat Exchanger Liquid Pipe (Te1/TL1/Tsu1/Tsc/Tchg)
- 25: Abnormality of Thermistor for Outdoor Unit Heat Exchanger Gas Pipe (Tg/Tbg/Ts1)
- 2b: Abnormality of Thermistor for Temperature inside the Electrical Box of Outdoor Unit

<Procedure>

- 1. Turn OFF all the main switches of outdoor and indoor units.
- 2. Turn DSW4-No.6 ON and set r4=1.
- 3. Turn ON the power supply.
- 4. Start operation by remote control switch.



NOTE:

- This emergency operation time of the sensor is 7 days.
 It will fail after this period, so please replace it with the new one as soon as possible.
- This emergency operation may not provide sufficient cooling and heating capacity.
- This operation is an emergent but temporary operation when the sensor is damaged. Therefore, replace it with the new one as soon as possible.
- Turn OFF DSW4-No.6 of outdoor unit PCB after replacing the sensor.



1.2 Troubleshooting Procedure

1.2.1 Alarm Code Table

Code	e Category Content of Abnormality		Leading Cause	
01	Indoor Unit	Activation of Protection Device (Float Switch)	Activation of Float Switch (High Water Level in Drain Pan,Abnormality of Drain Pipe, Float Switch or Drain Pan)	
02	Outdoor Unit		Activation of PSH (Pipe Clogging, Excessive Refrigerant, Inert Gas Mixing)	
03	Transmission	Abnormality between Indoor and Outdoor	Incorrect Wiring, Loose Terminals, Disconnect Wire, Blowout of Fuse, Outdoor Unit Power OFF	
04	Transmission 04	Abnormality between Inverter PCB and Outdoor Unit PCB	Inverter PCB - Outdoor Unit PCB Transmission Failure (Loose Connector, Wire Breaking, Blowout of Fuse)	
06	Voltage	Abnormal Inverter Voltage	Outdoor Voltage Drop, Insufficient Power Capacity	
07		Decrease in Discharge Gas Superheat	Excessive Refrigerant Charge, Failure of Thermistor, Incorrect Wiring, Incorrect Piping Connection, Expansion Valve Locking at Opened Position (Disconnect Connector)	
08	Cycle	Increase in Discharge Gas Temperature	Insufficient Refrigerant Charge, Pipe Clogging Failure of Thermistor, Incorrect Wiring, Incorrect Piping Connection, Expansion Valve Locking at Closed Position(Disconnect Connector)	
0A	Transmission	Abnormality between Outdoor and Outdoor	Incorrect Wiring, Breaking Wire, Loose Terminals	
0b	Outdoor Unit	Incorrect Outdoor Unit Address Setting	Duplication of Address Setting for Outdoor Units (Sub Units) in Same Refrigerant Cycle System	
0C	Outdoor Offic	Incorrect Outdoor Unit Main Unit Setting	Two (or more) Outdoor Units Set as "Main Unit" Exist in Same Refrigerant Cycle System	
11		Inlet Air Thermistor		
12		Outlet Air Thermistor		
13		Freeze Protection Thermistor		
14	C	Gas Piping Thermistor	In a sum at Minimus Diagona at in a Minimus Duaghting Mina	
15	Sensor on Indoor Unit	Abnormality of Thermistor for Ambient Tmeperture(Total Heat Exchanger)	Incorrect Wiring, Disconnecting Wiring, Breaking Wire, Short Circuit	
16		Abnormality of Remote Thermistor(All Fresh Air Type Indoor Units)		
17		Abnormality of Thermistor in Wired Controller		
19	Fan Motor	Activation of Protection Device for Indoor Fan	Fan Motor Overheat, Locking	
21		High Pressure Sensor		
22		Outdoor Air Thermistor		
23		Discharge Gas Thermistor on Top of Compressor] 2	
24	Sensor on	Heat Exchanger Liquid Pipe Thermistor	Incorrect Wiring, Disconnecting Wiring Breaking Wire,	
25	Outdoor Unit	Heat Exchanger Gas Pipe Thermistor	Short Circuit	
29		Low Pressure Sensor		
2b		Thermistor for Temperature inside the Electrical Box		
31		Incorrect Capacity Setting of Outdoor Unit and Indoor Unit/water module	Incorrect Capacity Code Setting of Combination Excessive or Insufficient Indoor Unit /Water Module Total	
		Abnormal Transmitting between Outdoor Units	Capacity Code	
		Incorrect Setting of Indoor Unit No.	Duplication of Indoor Unit No. in same Ref. Gr.	
36		Incorrect of Indoor Unit Combination	Indoor Unit is Designed for R22	
38	System	Abnormality of Picking up Circuit for Protection in Outdoor Unit	Failure of Protection Detecting Device (Incorrect Wiring of Outdoor Unit PCB)	
3A		Abnormality of Outdoor Unit Capacity	Outdoor Unit Capacity Over the Range	
3b	Outdo 11.11	Incorrect Setting of Outdoor Unit Models Combination or Voltage	Incorrect Setting of Main and Sub Unit(s) Combination or Voltage	
3d	Outdoor Unit	Abnormality Transmission between Main Unit and Sub Unit(s)	Incorrect Wiring, Disconnect Wire, Breaking Wire, PCB Failure	
3E		Abnormal Control of Inverter PCB Combination	PCB Setting Error	



Code	Category	Content of Abnormality	Leading Cause
43		Activation of Low Compression Ratio Protection Device	Defective Compression (Failure of Compressor of Inverter, Loose Power Supply Connection)
44	Protection	Activation of Low Pressure Increase Protection Device	Overload at Cooling, High Temperature at Heating, Expansion Valve Locking (Loose Connector)
45		Activation of High Pressure Increase Protection Device	Overload Operation (Clogging, Short-Pass), Pipe Clogging, Excessive Refrigerant, Inert Gas Mixing
46	Device	Activation of High Pressure Decrease Protection Device	Insufficient Refrigerant, Low Temperature at Cooling
47		Activation of Low Pressure Decrease Protection Device (Vacuum Operation Protection)	Insufficient Refrigerant, Refrigerant Piping, Clogging, Expansion Valve Locking at Open Position (Loose Connector)
48]	Activation of Inverter Overcurrent Protection Device	Overload Operation, Compressor Failure
51	Sensor	Abnormal Inverter Current Sensor	Current Sensor Failure
53		Inverter Error Signal Detection	Driver IC Error Signal Detection (Protection for Overcurrent, Low Voltage, Short Circuit)
54	Inverter	Abnormality of Inverter Fin Temperature	Abnormal Inverter Fin Thermistor, Heat Exchanger Clogging, Fan Motor Failure
55		Inverter Failure	Inverter PCB Failure
57		Activation of O.U. Fan Controller Protection	Driver IC Error Signal Detection (Protection for Overcurrent, Low Voltage, Short Circuit), Instantaneous Overcurrent
5A	O.U. Fan Controller	Abnormality of O.U. Fan Controller Fin Temperature	Fin Thermistor Failure, Heat Exchanger Clogging, O.U. Fan Motor Failure
5b	Controller	Activation of Overcurrent Protection	O.U. Fan Motor Failure
5C		Abnormality of O.U. Fan Controller Sensor	Failure of Current Sensor (Instantaneous Overcurrent, Increase of Fin Temperature, Low Voltage, Earth Fault, Step-Out)
EE	Compressor	Compressor Protection Alarm (It is can not be reset from remote controller)	This alarm code appears when the following alarms* occurs three times within 6 hours. *02, 07, 08, 43 to 45, 47
A6	Inverter	Abnormal Condensation During Refrigerant Heat Dissipation	Insufficient Refrigerant, or Abnormal EVO
E4	Outdoor Unit	Increase of temperature in the electrical box	The small fan in the electrical box is faulty
b1	System	Incorrect Setting of Unit and Refrigerant Cycle No.	Over 64 Number is Set for Address or Refrigerant Cycle.
b5	Indoor Unit No. Setting	Incorrect Indoor Unit Connection Number Setting	Incompatible with Indoor Unit Communications Protocol
1d		I.U. Fan Controller Alarm	I.U. fan controller is damaged
1b	I.U. Fan Controller	I.U. Fan Controller Software Over-current or Electronic Thermal Protection	The duct static pressure does not meet the requirements; speed-up mode selection of the wired controller is incorrect; I.U. fan controller is damaged
1C		I.U. Fan Controller Current Dection Circuit Abnormality	The I.U. fan motor is not connected; the I.U. fan motor is damaged; I.U. fan controller is damaged
1E		I.U. Fan Controller Under-voltage Protection	The power supply voltage of the I.U. fan controller is too low.
В6		Abnormal Transmission between I.U. PCB and I.U. Fan Controller	The transmission cable is not connected properly.
18		I.U. Fan motor non-action or out-of-step detected by I.U. fan controller	The I.U. fan motor wiring is not connected; the I.U. fan motor is faulty; I.U. fan controller is damaged

Code	Category	Content of Abnormality	Leading Cause
03 C1	Refrigerant Shut-off Box	Abnormal of Refrigerant Shut-off Box	Abnormal transmission between Refrigerant Shut-off Box and outdoor unit.
		transmission	Abnormal transmission between Refrigerant Shut-off Box and indoor unit.
		Incorrect Refrigerant Shut-off Box	There are 2 or more Refrigerant Shut-off Boxs connected seriesly between
		Connection	the outdoor and indoor units.
C2 C6		Incorrect Indoor Unit Connection No. Setting	There are 18 or more indoor units connected to one branch of Refrigerant
			Shut-off Box.
			There are 37 or more indoor units connected to one Refrigerant Shut-off
			Box PCB.
		Abnormal backup charging power board	The voltage of the backup charging power board is abnormal,
			Press and hold PSW1, 3 on Refrigerant Shut-off Box PCB at the same
			time for 6s to release alarm code.

NOTES:

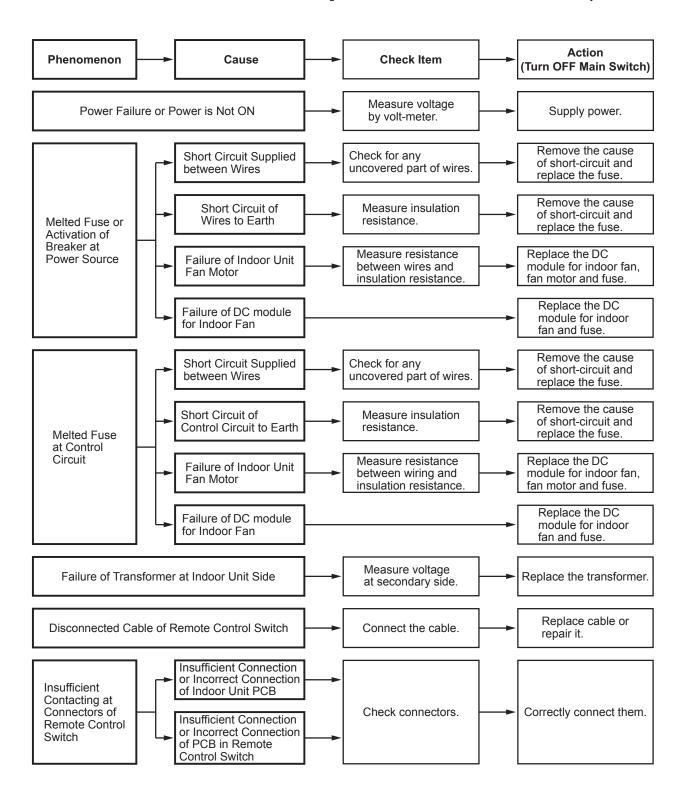
When the RUN indicator flashes every 4 seconds, the communication failure between the indoor unit and the wired controller (Loosening at connector, Incorrect Wiring, Disconnecting Wiring, Breaking Wire) occurs.



1.2.2 Failure of Power Supply to Indoor Unit and Remote Control Switch

- Lights and LCD are not Indicated.
- Not Operated.

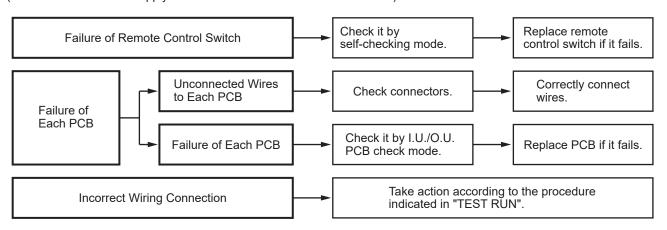
If fuses are melted or a breaker is activated, investigate the cause of over current and take necessary actions.





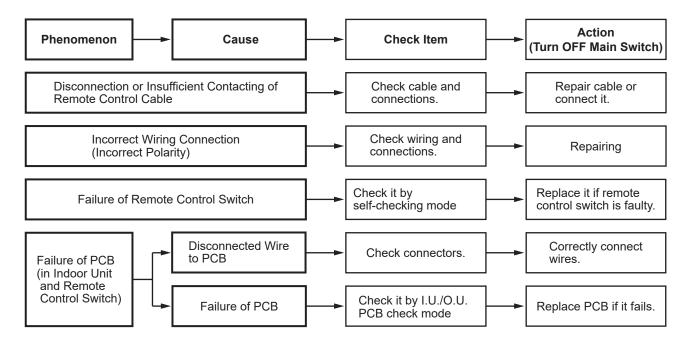
Troubleshooting

(1.2.2 Failure of Power Supply to Indoor Unit and Remote Control Switch)



1.2.3 Abnormal Transmission between Remote Control Switch and Indoor Unit

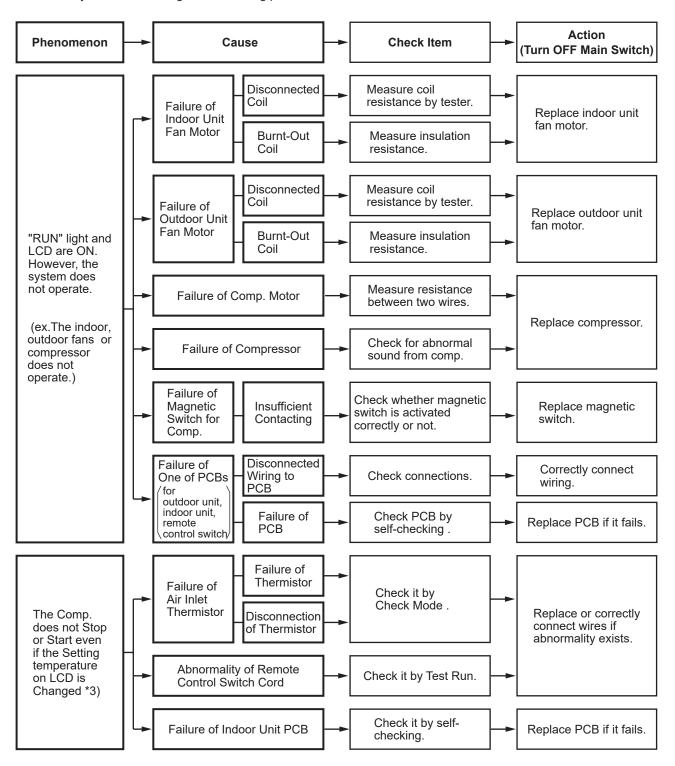
• "RUN" Lamp on Remote Control Switch: Flashing every 2 seconds



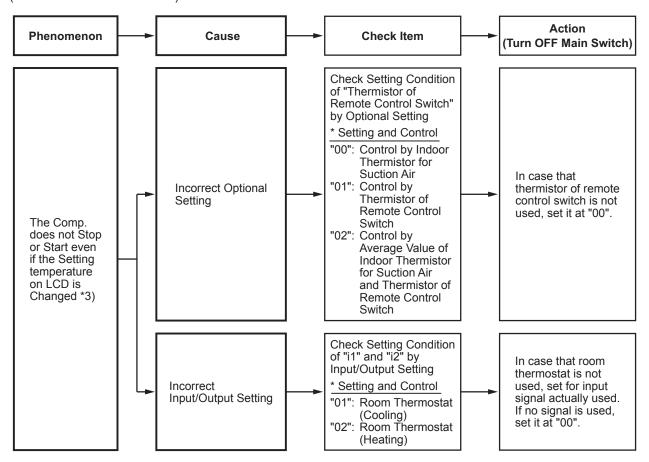


1.2.4 Abnormalities of Devices

In the case that no abnormality (Alarm Code) is indicated on the remote control switch, and normal operation is not available, take necessary actions according to the following procedures.

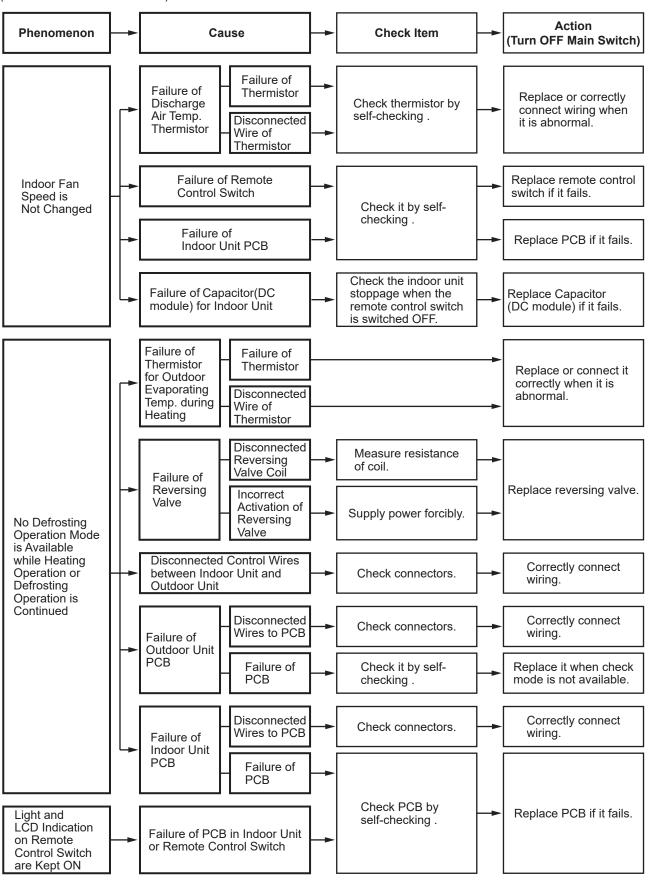




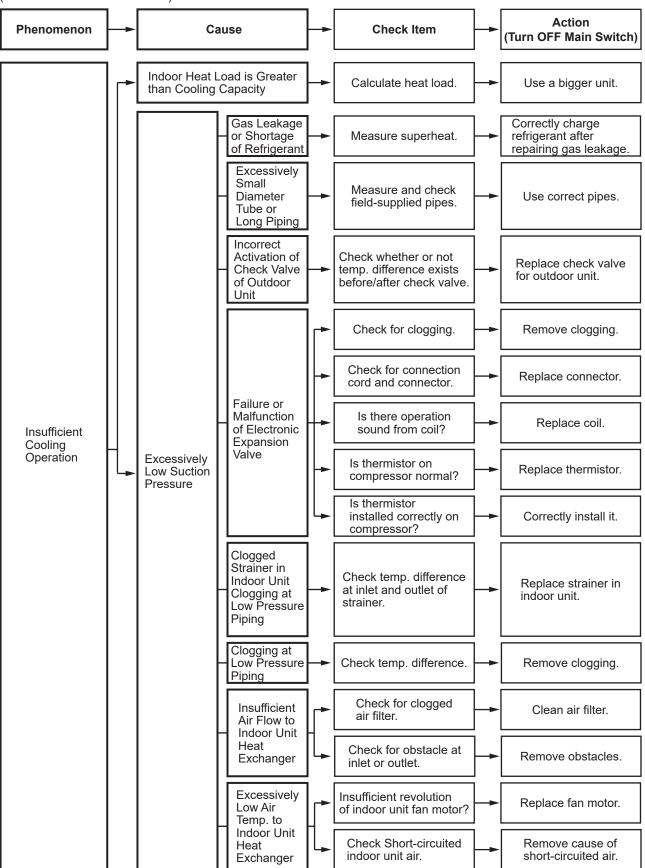


- *3): Even if controllers are normal, the compressor does not operate under the following conditions.
 - * Indoor Air Temp. or Outdoor Air Temp. is out of the operating temperature range.
 - * When a cooling operation signal is given to the outdoor unit and a different operation signal is given to indoor units.
 - * When demand signal or emergency stop signal is given to outdoor unit.

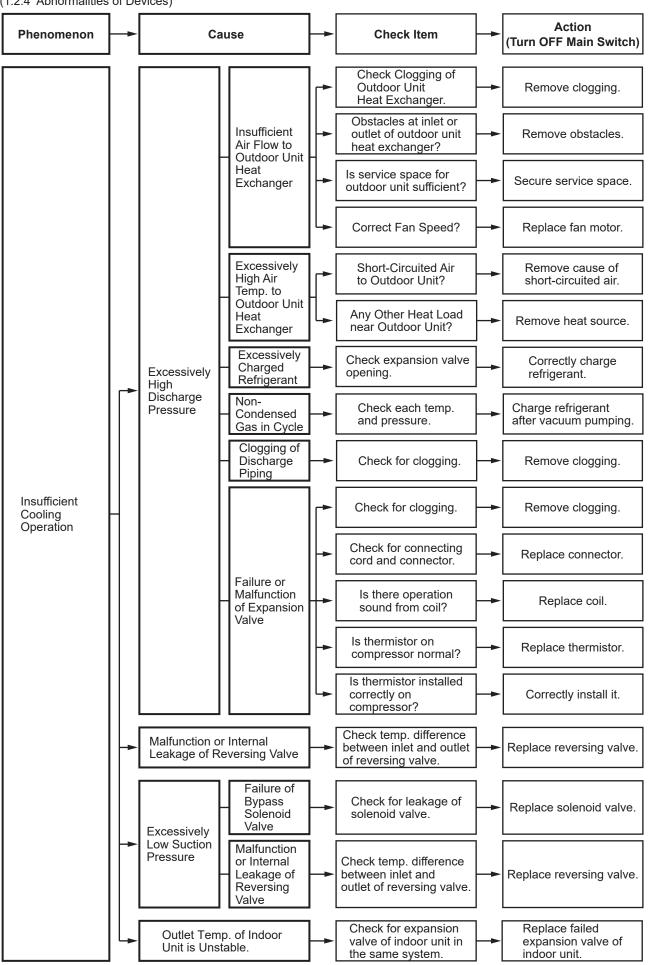




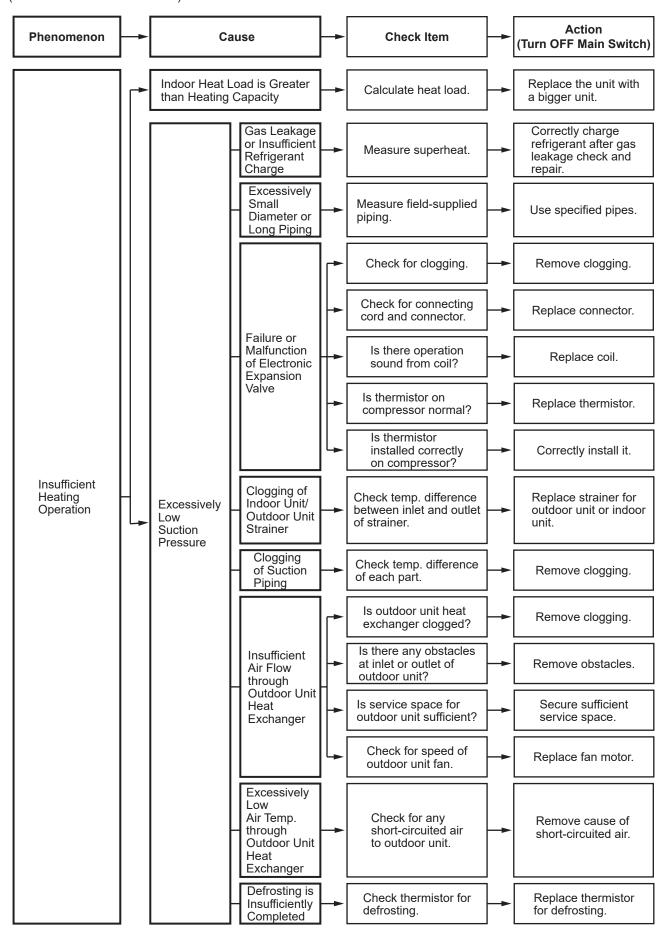
Hisense Troubleshooting





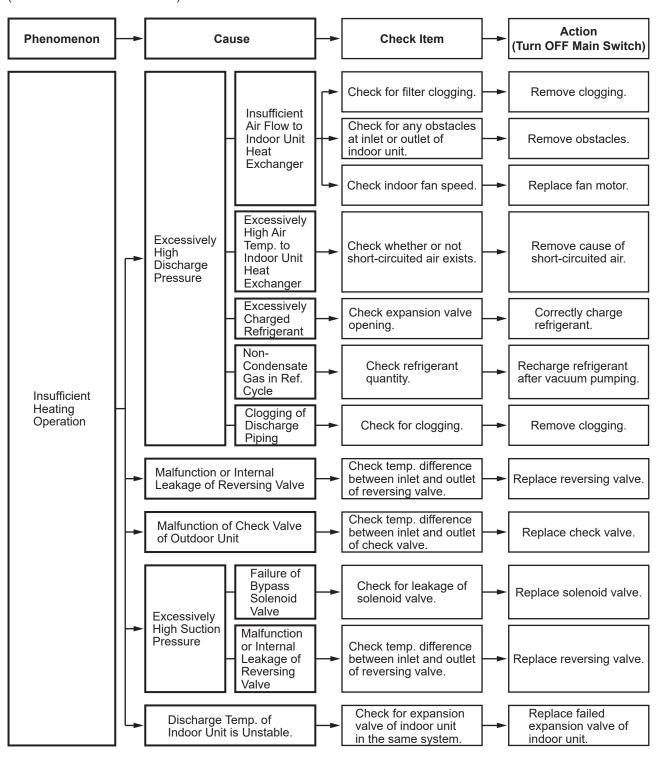


(1.2.4 Abnormalities of Devices)

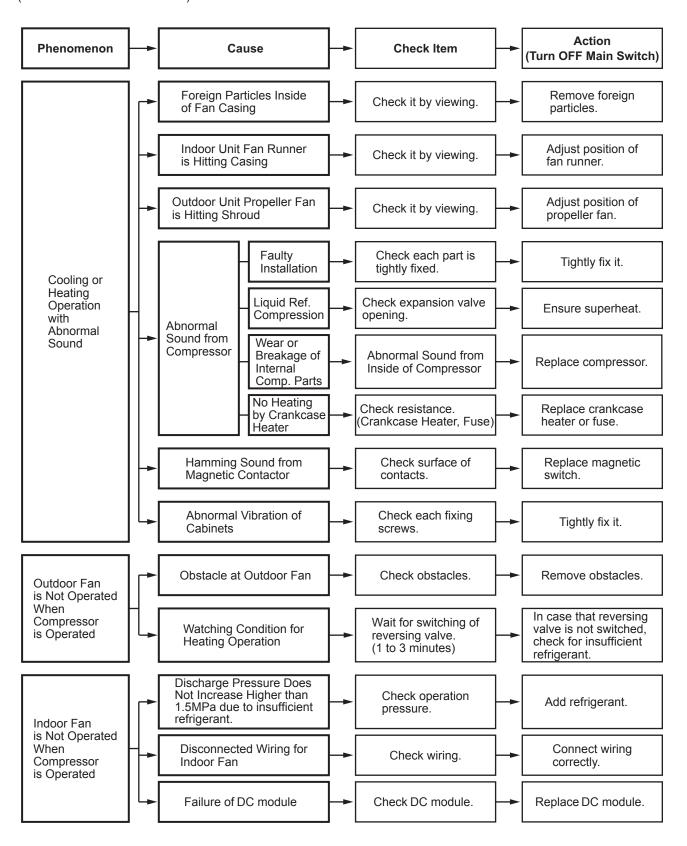




(1.2.4 Abnormalities of Devices)



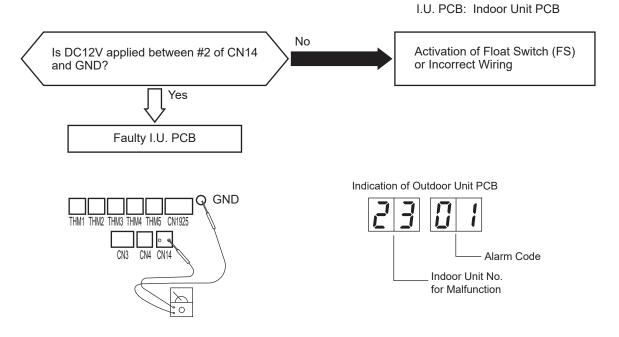
(1.2.4 Abnormalities of Devices)

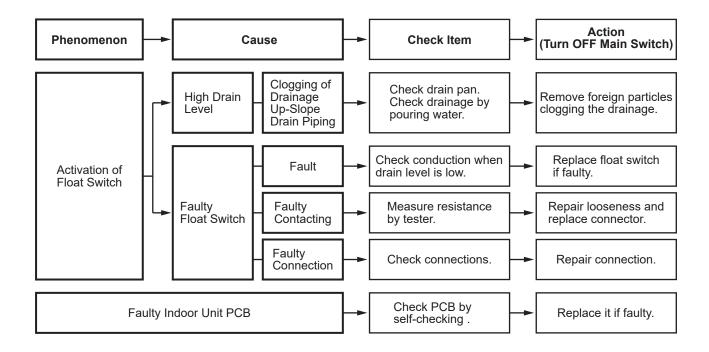


1.2.5 Troubleshooting by Alarm Code

Alarm Code		Activation of Protection Device (Float Switch) in Indoor Unit
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- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the contact between #1 and #2 of CN14 is opened for over 120 seconds during the cooling, dry, fan or heating operation.

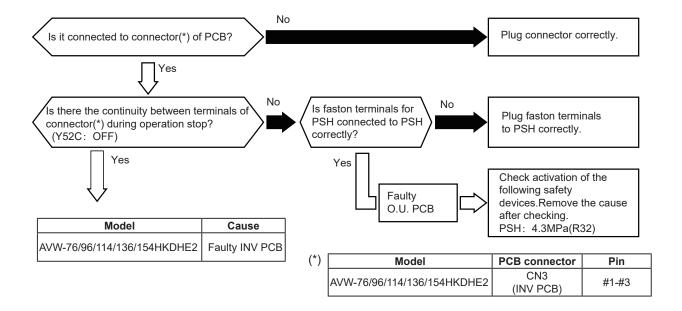




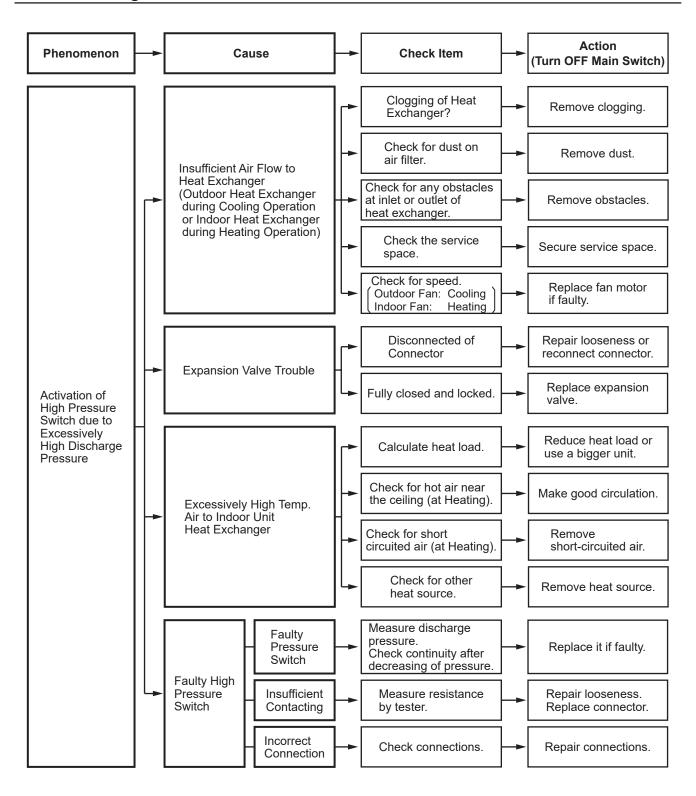


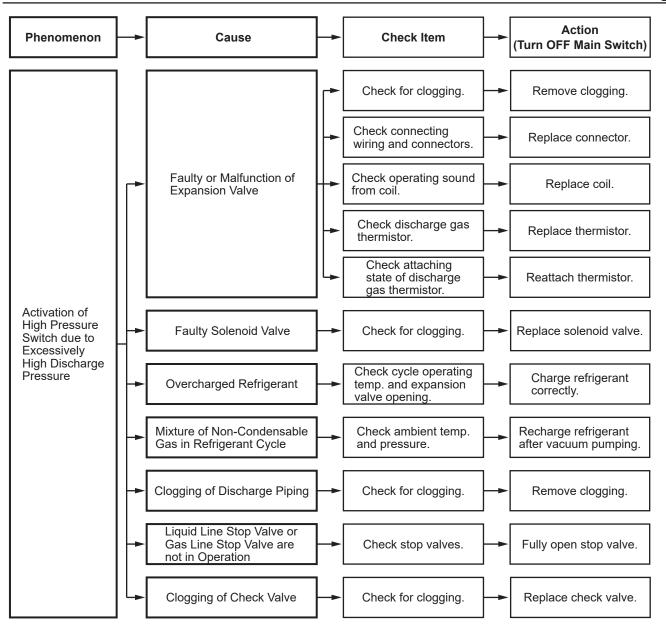
Activation of the safety device (high pressure switch) in the outdoor unit

- The RUN LED flickers and "ALARM" is displayed on the remote control switch.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7- segment on O.U. display PCB.
 - ★ This alarm code is indicated when the high pressure switch (PSH) is activated during the compressor operation.





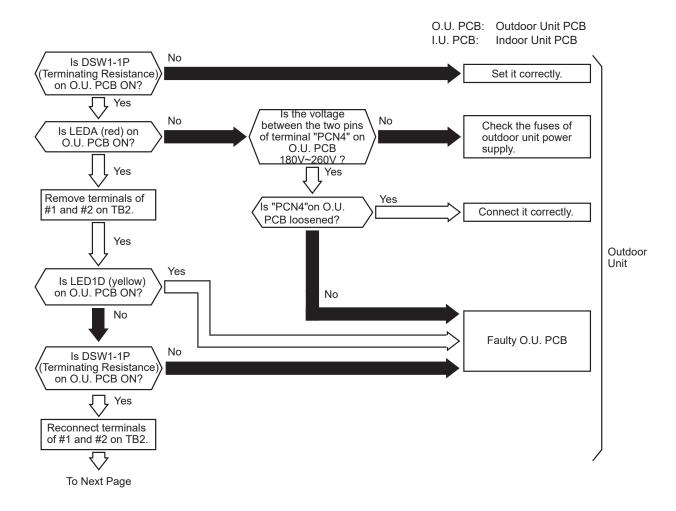


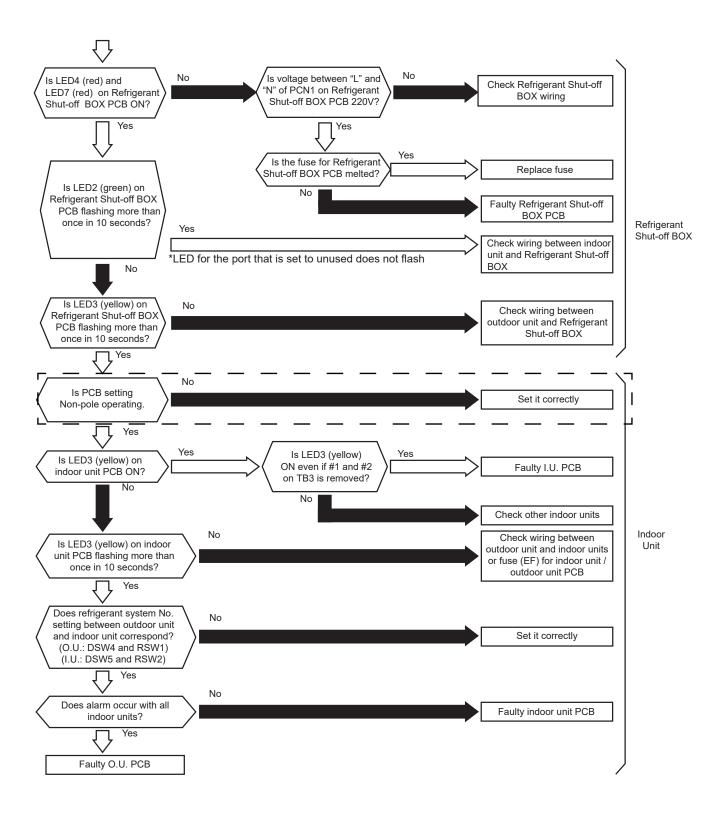




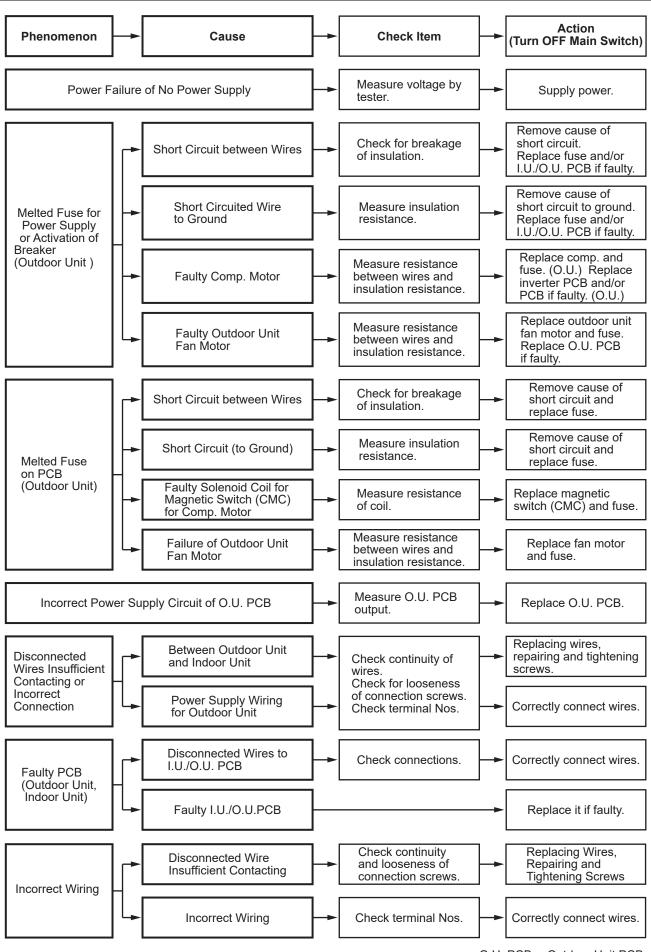
Alarm Code		Abnormal Transmitting between Indoor Units/Refrigerant Shut-off Box and Outdoor Units
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- The RUN LED flickers and "ALARM" is displayed on the remote control switch.
- The unit number, the alarm code and the unit code are alternately displayed on the set temperature section.
- The unit number and the alarm code are displayed on the O.U. display PCB.
 - ★ This alarm is displayed when an abnormal operation is maintained for three minutes after the normal transmission between the indoor units and the outdoor unit. Also, an abnormal operation is maintained for 30 seconds after the micro-computer is automatically reset.
 - ★ The alarm is displayed when the abnormal transmission is maintained for 30 seconds from the starting of the outdoor
 - ★ Investigate the cause of the overcurrent and take the necessary action when the fuses are blown out or the breaker for the outdoor unit is activated.





Troubleshooting Hisense



O.U. PCB: Outdoor Unit PCB I.U. PCB: Indoor Unit PCB

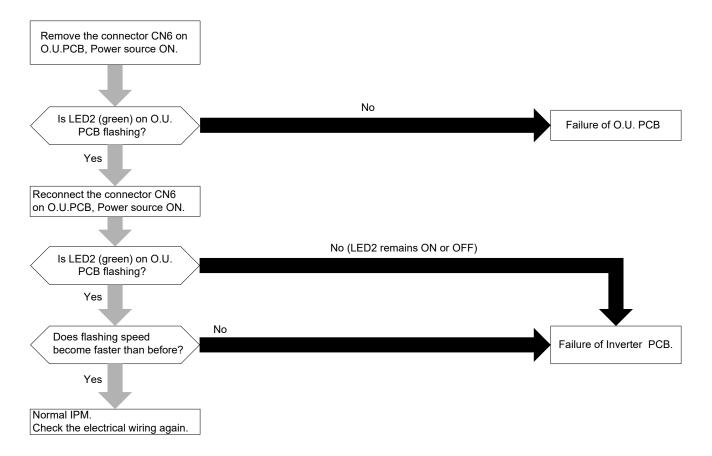


Troubleshooting

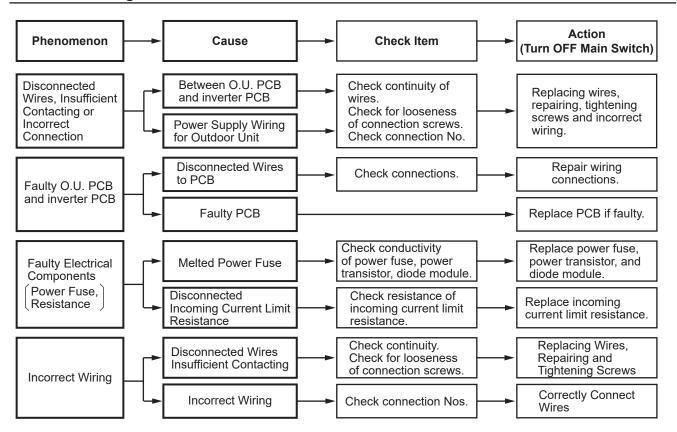
Alarm Code

Abnormal Transmitting between Inverter PCB and Outdoor Unit PCB

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7- segment on O.U. display PCB.
 - ★ This alarm code is indicated when abnormality continues for 30 seconds after normal transmitting between the outdoor unit PCB and inverter PCB, and also abnormality continues for 30 seconds after the microcomputer is automatically reset. The alarm is indicated when the abnormal transmitting continues for 30 seconds from starting of the outdoor unit.



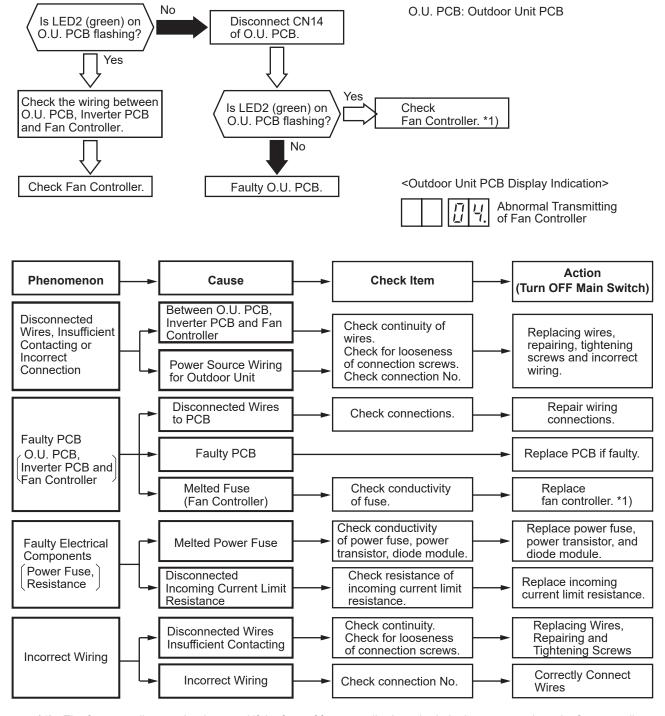




Alarm Code

Abnormal Transmitting between Fan Controller and Outdoor PCB

- "RUN" light is flashing and "ALARM" are indicated on the remote control switch.
- The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.
- ★ This alarm is indicated when abnormality lasts for 30 seconds after normal transmitting occurs between the O.U. PCB and fan controller, and also abnormality lasts for 30 seconds after the microcomputer is automatically reset. The alarm is indicated when the abnormal transmitting lasts for 30 seconds from the starting of the outdoor unit.

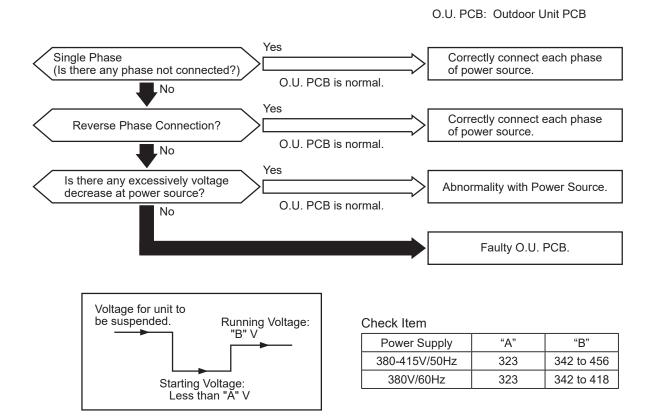


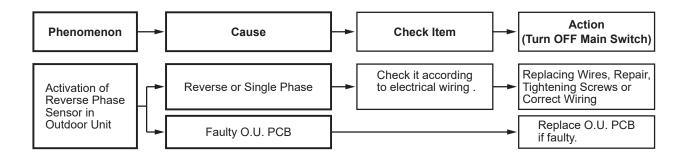
^{*1):} The fan controller may be damaged if the fuse of fan controller is melted. In that case, replace the fan controller.



Abnormal Power Supply Phase(Only for Three Phase Unit)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7- segment on O.U. display PCB.
 - ★ This alarm code is indicated when the main power supply phase is reversely connected or one phase is not connected.







Abnormal Inverter Voltage Alarm (Insufficient Inverter Voltage or Overvoltage) Code

The RUN indicator (Red) is flashing.

No

Is LED3 on PCB (INV)

ON?

How is

compressor

- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
- ★ This alarm code is indicated when voltage between terminal "P" and "N" of transistor module (IPM) is insufficient and this occurs three times in 30 minutes. In the case that it occurs less than twice, retry is performed

<Outdoor Unit PCB Display Indication> Abnormal of Inverter Restart operation Is the power supply voltage $(380\sim415V)\pm10\%$? Check wiring and wire sizes No Is it 323V or more during operation? No Does the voltage fall during operation when other equipment or devices are powered on?

Frequency can

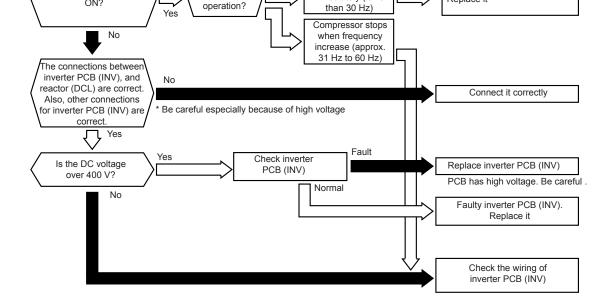
increase higher that 60 Hz

Compressor stops

immediately (lower

Faulty inverter PCB (INV).

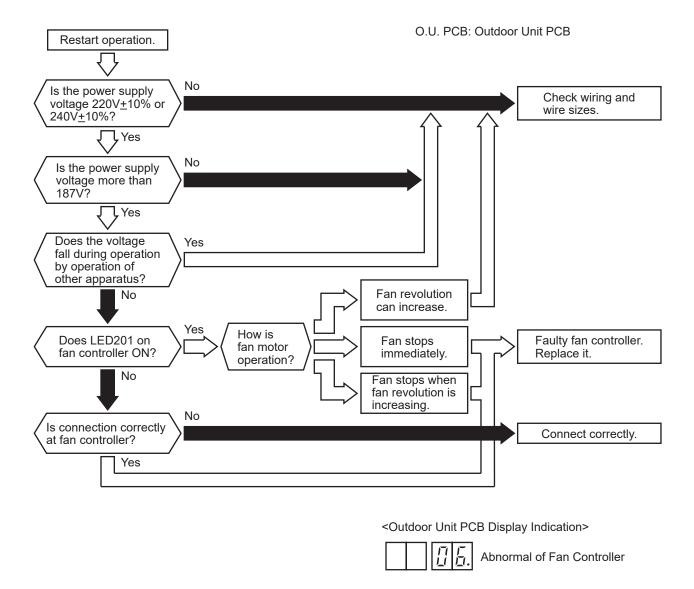
Replace it





Alarm Code Abnormal Fan Controller Voltage

- "RUN" light is flashing and "ALARM" are indicated on the remote control switch.
- The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the alarm code is indicated on the 7-segment on O.U. display PCB.
- ★ This alarm is indicated when voltage between terminal "P" and "N" of Fan Controller is insufficient and its occurrence is three times in 30 minutes. In the case that the occurrence is fewer than 2 times, retry is performed.



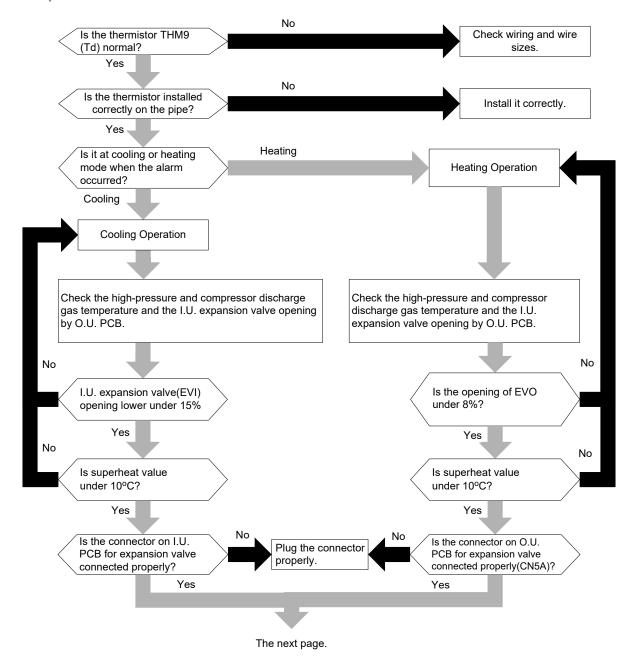
NOTES:

- I f fan controller has high voltage, perform the high voltage discharge work according to the item 1.1.
- Check the wiring connection according to the checking procedure of fan controller indicated in the item 1.1.

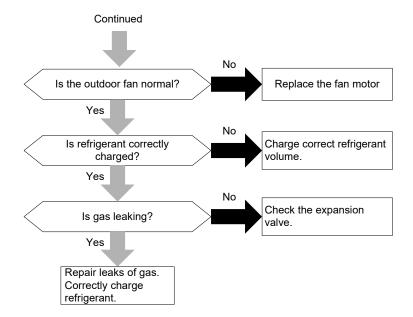


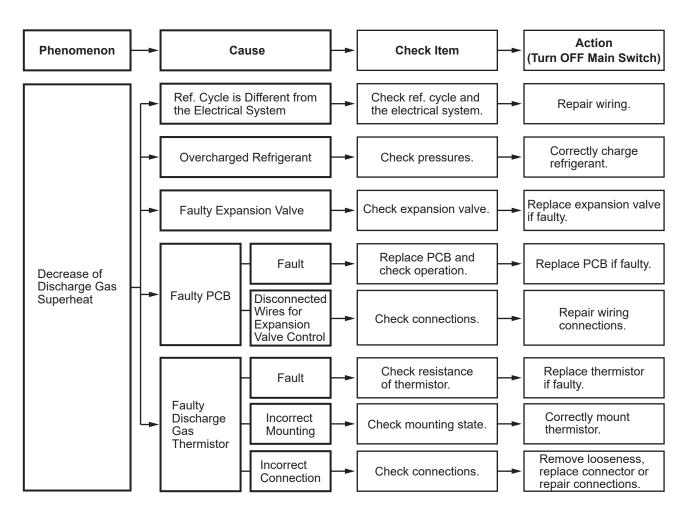
Decrease in Discharge Gas Superheat

- The RUN indicator (Red) is flashing.
- The indoor unit number (Ref. system number I.U. number), the alarm code, the model code*1), the model name*1) and the number of connected indoor units are displayed on the LCD. The alarm code is flashed on the 7-segment display on the outdoor unit PCB.
 - *1) Except for some models.
 - ★ If the temperature of compressor discharge gas is below the estimated condensing temperature for 30 minutes during operation, the compressor stops and then the operation is automatically retried after three minutes. If this occurs again twice in the next 120 minutes, this alarm code is displayed.
 - ★ This alarm code is displayed when an abnormality cannot be detected by the step-out detection, caused by locking of compressor shaft.





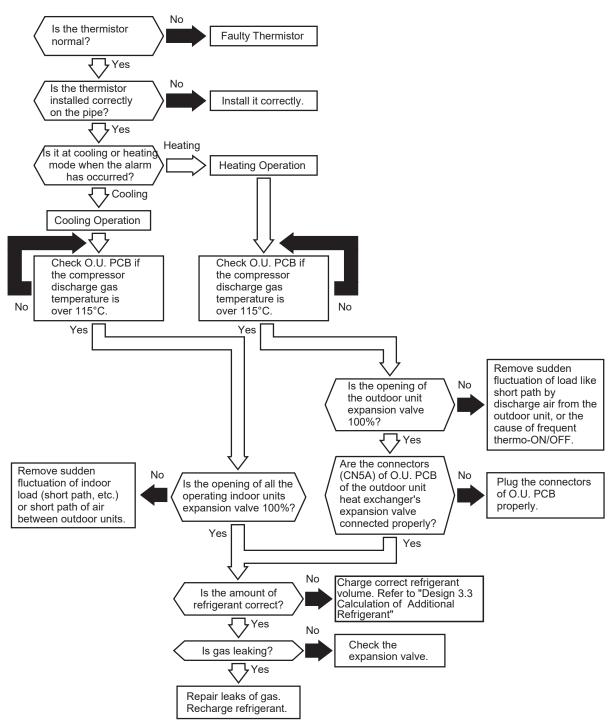




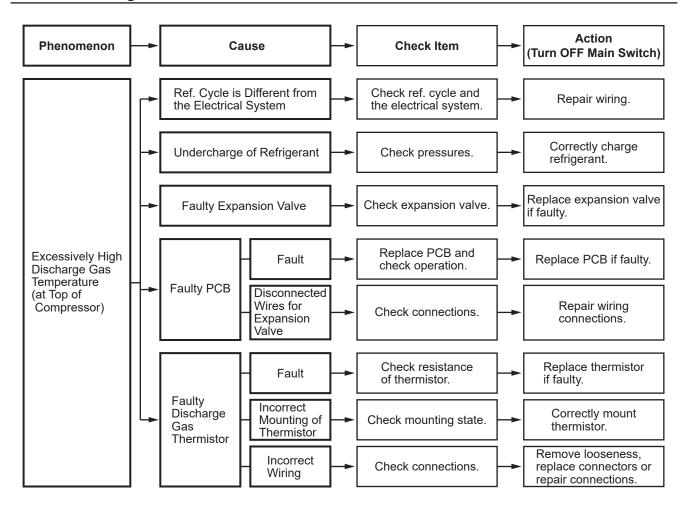
Increase in Discharge Gas Temperature of Compressor

- · The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7- segment of outdoor unit PCB.
 - ★ When either of the following conditions occurs, retry operation is performed. However, if it occurs three times within one hour, this alarm code is indicated;
 - (1) The temperature of the thermistor on the top of the compressor is kept higher than 113°C for 10 minutes.
 - (2) The temperature of the thermistor on the top of the compressor is kept higher than 120°C for 5 seconds.

O.U. PCB: Outdoor Unit PCB



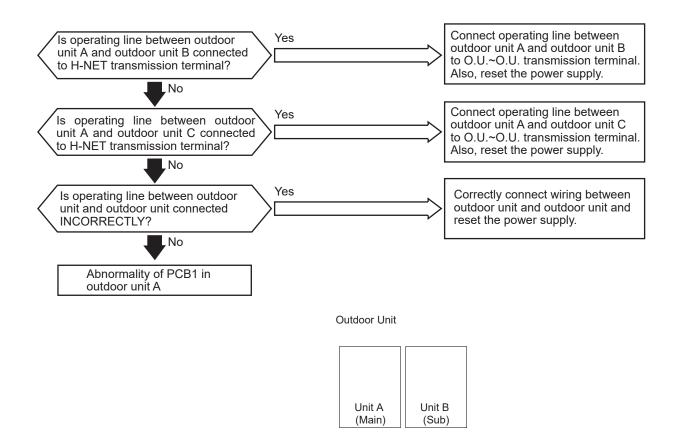




Abnormality Transmitting between Outdoor Units

- "RUN" light is flashing and "ALARM" are indicated on the remote control switch.
- The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.

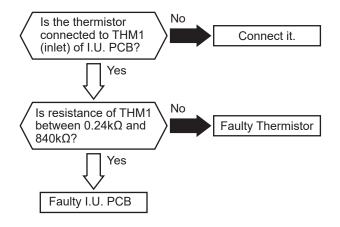
O.U. PCB: Outdoor Unit PCB

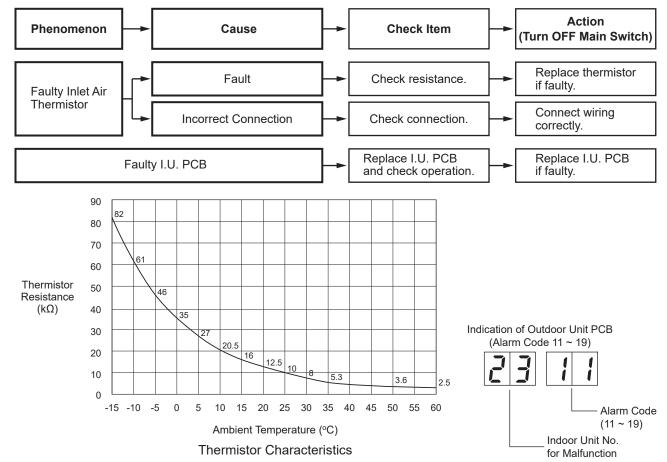




Alarm	1 1	Abnormality of Thermistor for Indoor Unit Inlet Air Temperature
Code	ii	(Inlet Air Thermistor)

- · The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when a short circuit (less than 0.24kΩ) or disconnection (more than 840kΩ) of the thermistor is detected during the heating or cooling operation. The operation is automatically restarted when the malfunction is removed.





NOTE:

This figure is applicable to the following thermistors.

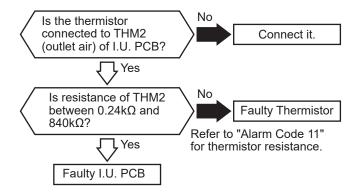
- 1. Inlet Air Thermistor (THM1)
- 2. Liquid Pipe Thermistor (Freeze Protection) (THM3)
- 3. Gas Pipe Thermistor (THM5)
- 4. Outlet Air Thermistor (THM2)(Some indoor units are not. Please refer to the technical manual of indoor units.)

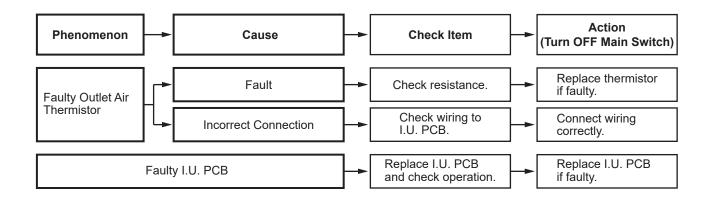




Alarm Abnormality of Thermistor for Indoor Unit Outlet Air Temperature (Outlet Air Thermistor)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when a short circuit (less than 0.24kΩ) or disconnection (more than 840kΩ) of the thermistor is detected during the heating or cooling operation. The operation is automatically restarted when the malfunction is removed.
 - ★ Some indoor units are not outlet air thermistor. Please refer to the technical manual of indoor units.

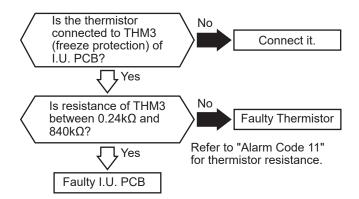


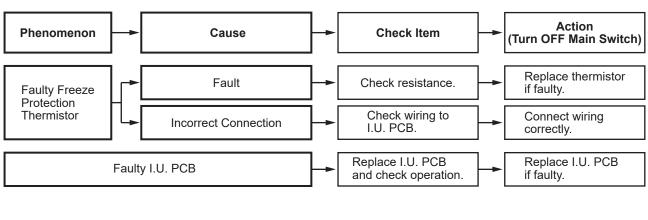


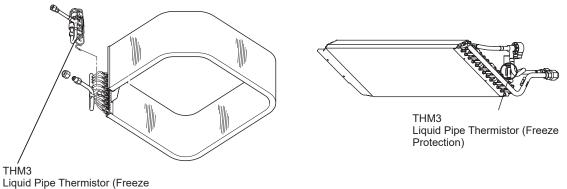
Protection)

Abnormality of Thermistor for Liquid Refrigerant Pipe Temperature at Indoor Unit Heat Exchanger (Freeze Protection Thermistor)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when a short circuit (less than 0.24kΩ) or disconnection (more than 840kΩ) of the thermistor is detected during the heating or cooling operation. The operation is automatically restarted when the malfunction is removed.

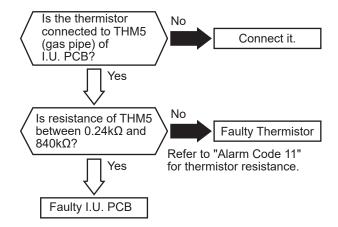


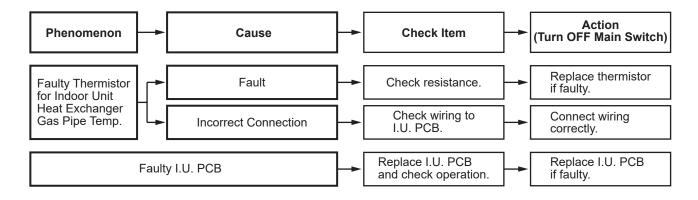


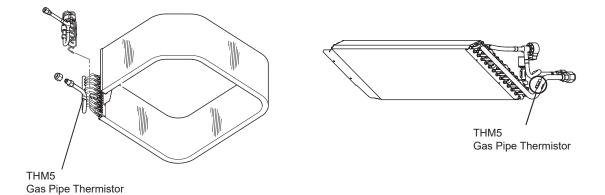


Alarm Abnormality of Thermistor for Gas Refrigerant Pipe Temperature at Indoor Unit Heat Exchanger (Gas Pipe Thermistor)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when a short circuit (less than 0.24kΩ) or disconnection (more than 840kΩ) of the thermistor is detected during the heating or cooling operation. The operation is automatically restarted when the malfunction is removed.



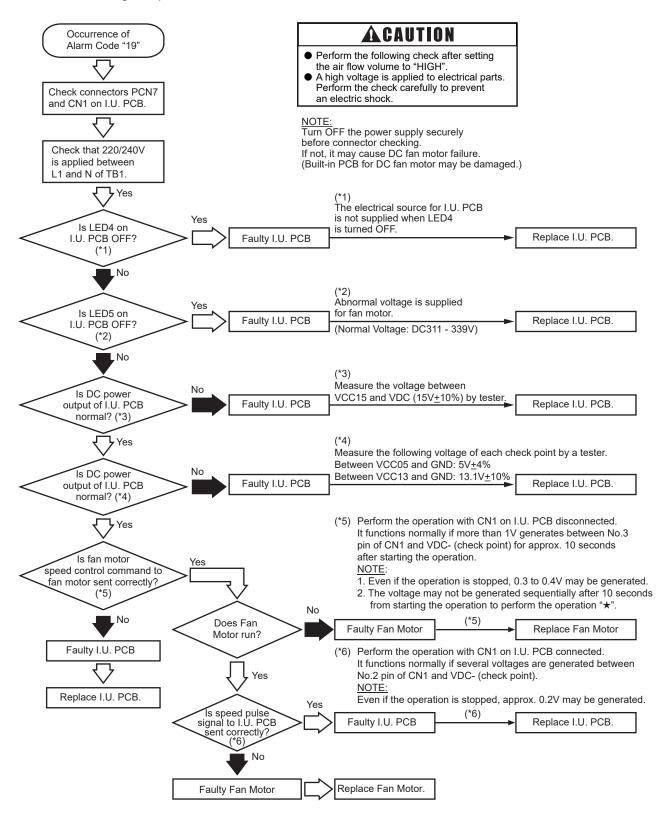






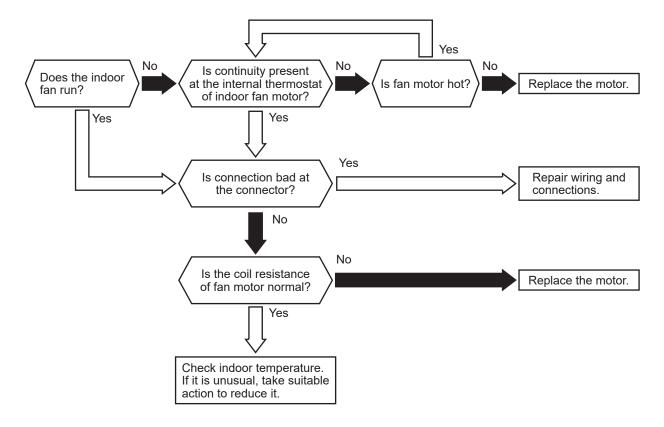
Alarm Activation of Protection Device for Indoor Fan Motor
Code (Indoor Unit with DC Motor)

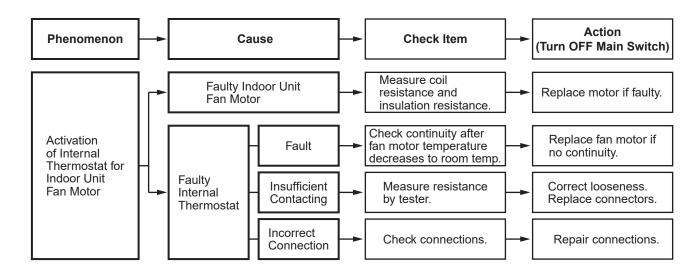
- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the indoor fan motor rotates at less than 70rpm for 5 seconds three times in 30 minutes during the operation.



Alarm Activation of Protection Device for Indoor Fan Motor
Code (Indoor Unit with AC Motor)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when over approximately 1A is applied to the indoor unit fan motor.



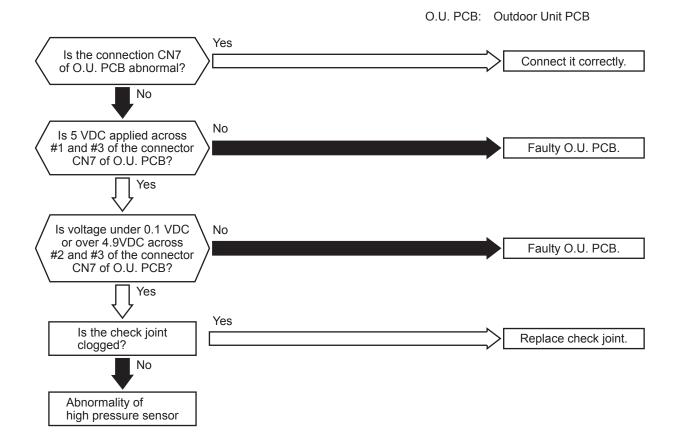


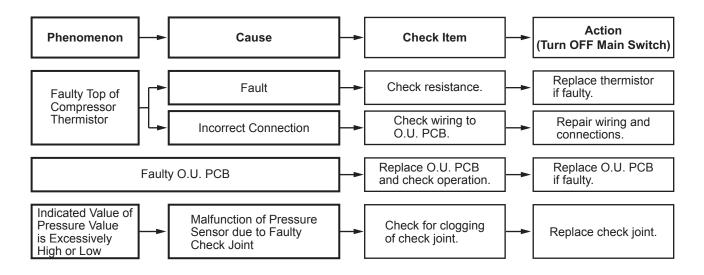




Abnormality of High Pressure Sensor for Outdoor Unit (Pd)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the pressure sensor voltage decreases to 0.1V or less or increases to 4.9V or more during running.

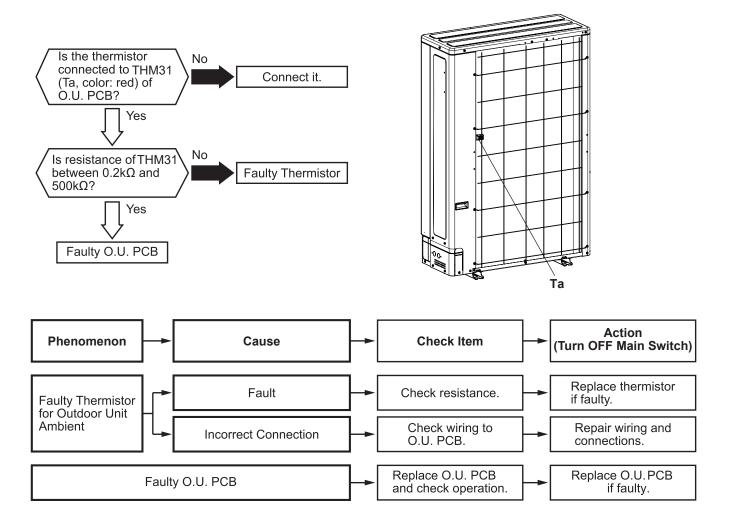




Alarm	JJ	Abnormality of Thermistor for Outdoor Air Temperature
Code	に に	(Outdoor Unit Ambient Thermistor)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - \bigstar This alarm code is indicated when a short circuit (less than $0.2k\Omega$) or disconnection (more than $500k\Omega$) of the thermistor is detected during the operation.

O.U. PCB: Outdoor Unit PCB

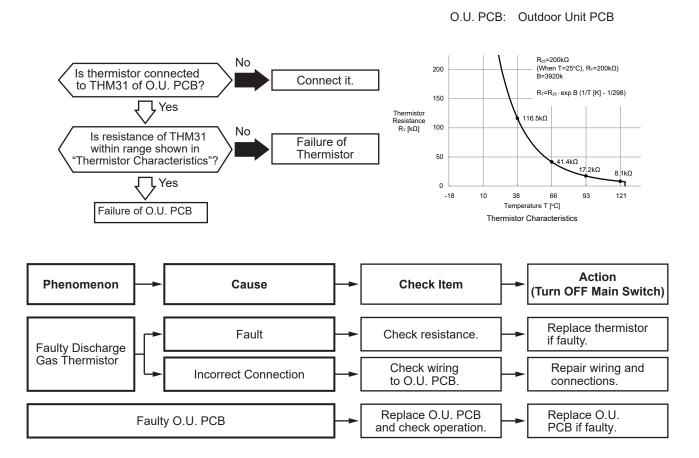






Alarm Abnormality of Thermistor for Code Temperature on the Top of	<u> </u>
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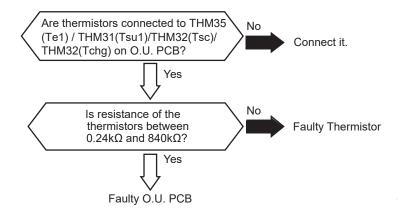
- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed
 on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 (For the combination of outdoor units, the alarm code is displayed on PCB of outdoor unit A.) Additionally for the outdoor
 unit number and compressor number with abnormal thermistor, check the alarm code history.
 - \bigstar This alarm code is indicated when a short circuit (less than 0.9k Ω) for a second or disconnection (more than 5946k Ω) of the thermistor is detected during the operation.

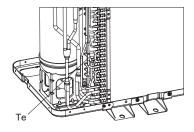




Abnormality of Thermistor for Evaporating Temperature during Heating Operation (Te1/TL1/Tsu1/Tsc/Tchg)

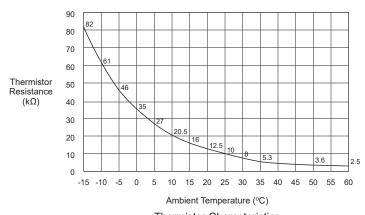
- The RUN indicator (Red) is flashing.
- The indoor unit number (Ref. system number I.U. number), the alarm code and the number of connected indoor units are displayed on the LCD. The alarm code is flashed on the 7-segment on O.U. display PCB.
 - \bigstar This alarm code is displayed when a short circuit (0.24kΩ or less) or disconnection (840kΩ or more) of the thermistor is detected during heating or cooling operation.





Te1: heat exchanger liquid pipe thermistor Tchg: sub cooling main pipe thermistor Tsc: sub cooling main pipe inlet thermistor O.U. PCB: outdoor unit PCB

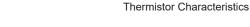
HEX. : heat exchanger Tsu1: suction pipe thermistor TL1:liquid main pipe thermistor

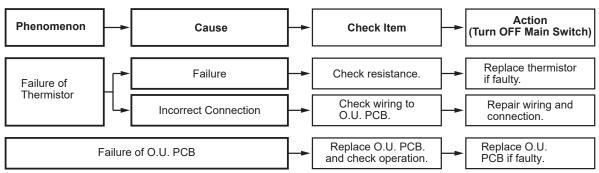


NOTE:

This figure is applicable to the following thermistors.

- 1. Ambient Temperature Thermistor (THM31),
- 2. Heat Exchanger Liquid Pipe Thermistor (THM35),
- 3. Suction Pipe Thermistor (THM31),
- 4. Sub Cooling Main Pipe Thermistor (THM32),
- 5. Sub Cooling Bypass Pipe Thermistor (THM32)
- 6. Sub Cooling Main Pipe Inlet Thermistor (THM32)







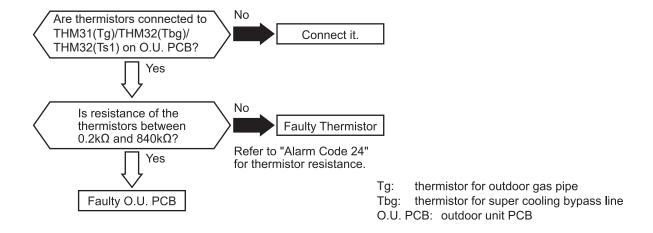
Alarm Abnormality of Thermistor for Outdoor Unit Heat Exchanger Gas

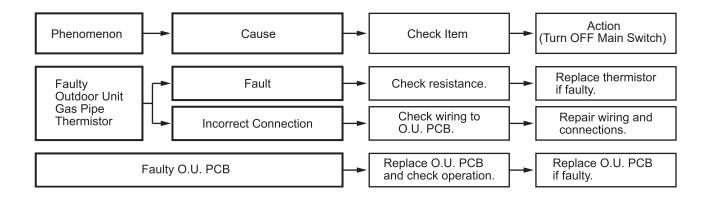
Code LT

Abnormality of Thermistor for Outdoor Unit Heat Exchanger Gas

Pipe (Tg/Tbg/Ts1)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on
 O.U. display PCB. (For the combination of outdoor units, the alarm code is displayed on PCB of outdoor unit A.)
 Additionally for the outdoor unit number and compressor number with abnormal thermistor, check the alarm code
 history.
- ★ This alarm code is indicated when a short circuit (less than 0.24kΩ) or disconnection (more than 840kΩ) of the thermistor is detected continuously for 8 minutes during the operation.

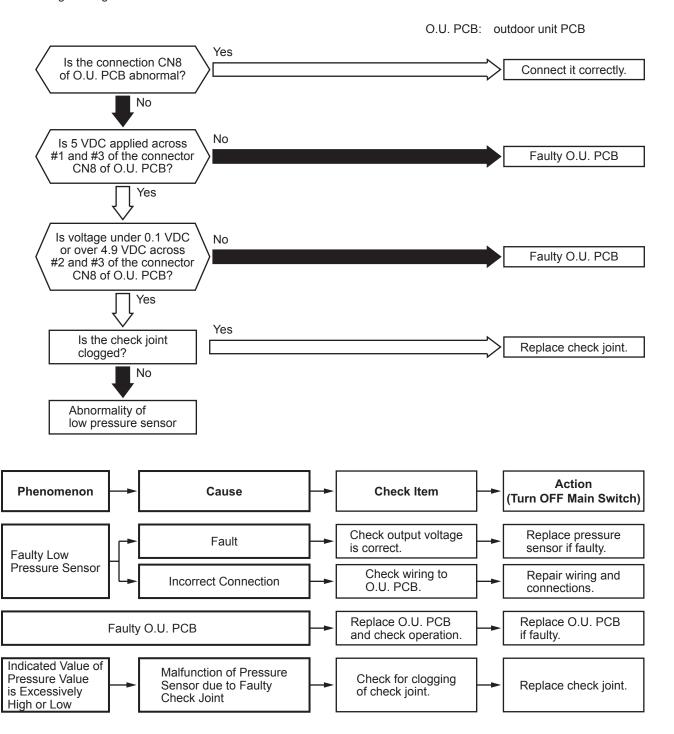




Alarm Code

Abnormality of Low Pressure Sensor for Outdoor Unit (Ps)

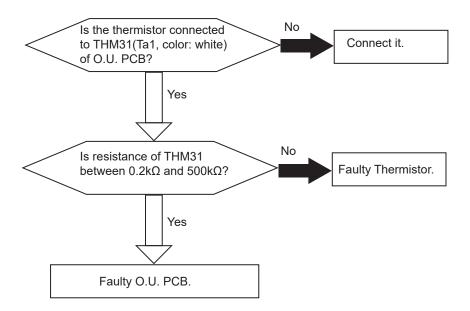
- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the pressure sensor voltage decreases to 0.1V or less or increases to 4.9V or more during running.

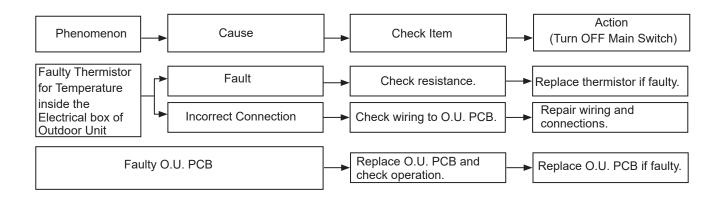




Alarm Abnormality of Thermistor for Temperature Inside the Electrical Box of Outdoor Unit

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
- \bigstar This alarm code is indicated when a short circuit (less than $0.2k\Omega$) or disconnection (more than $500k\Omega$) of the thermistor is detected during the operation.

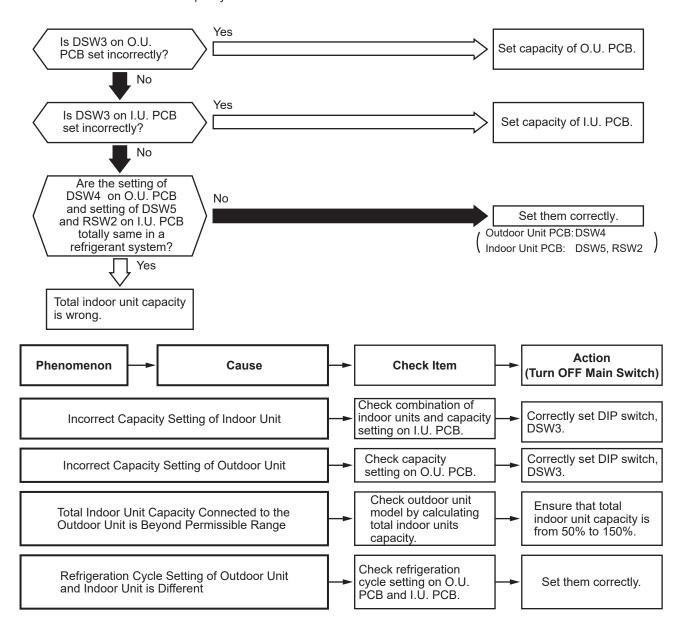




Alarm Code

Incorrect Capacity Setting of Indoor Unit and Outdoor Unit

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the capacity setting dip switch, DSW3 on the outdoor unit PCB is not set (all the settings from #1 to #4 are OFF) or set incorrectly.
 - ★ This alarm code is indicated when the total indoor unit capacity is smaller than 50% or greater than 150% of the combined outdoor unit capacity.

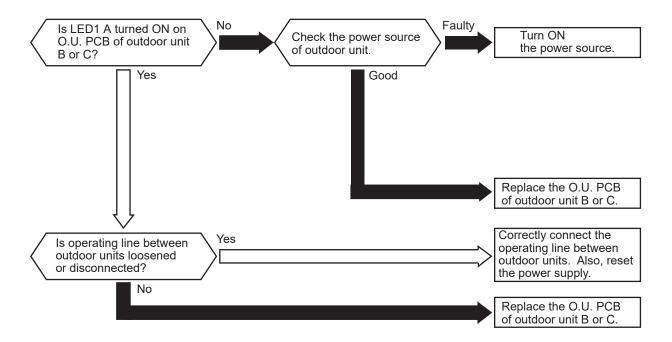




Alarm Abnormal Transmitting between Outdoor Units

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U.
 display PCB.
- ★ This alarm code is indicated when the following conditions occur after normal transmitting between outdoor units is performed;
- Abnormality continues for 30 seconds.
- Abnormality continues for 30 seconds even after micro-computer reset (automatic).

O.U. PCB: outdoor unit PCB



Outdoor Unit



Alarm Code	717	Incorrect Indoor Unit No. Setting
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- · The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is displayed when the duration of automatic addressing of indoor unit exceeds 5 minutes after power-on of outdoor unit.
 - ★ This alarm code is displayed when the number of connected indoor units exceeds the maximum allowed .*1)
 - ★ This alarm code is displayed when refrigerant system No. set by DSW4 on O.U. PCB in the same H-NET system duplicates.
 - *1) The value of maximum number of connectable I.U. is refer to "Design 1.2 Application Case"

NOTE:

In the case of H-NET system, this alarm code may be displayed when DSW4 (for refrigerant system No. setting) on the
outdoor unit PCB and DSW5 and RSW2 (for refrigerant system No. setting) on the indoor unit PCB are not set correctly.
In this case, turn OFF the power supply and set them correctly, and turn ON the power supply again.
(The rotary switch RSW2 is not available depending on the indoor unit model.)

Alarm Code		Incorrect Indoor Unit Combination
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- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the indoor unit connected to the outdoor unit is for other refrigerants (R22 or R407C).

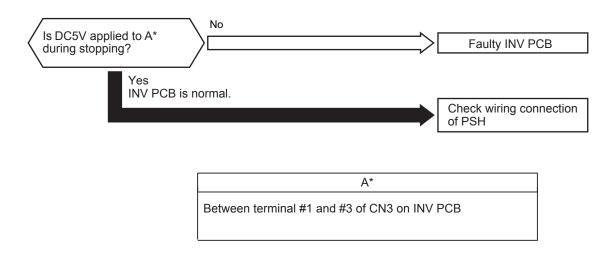


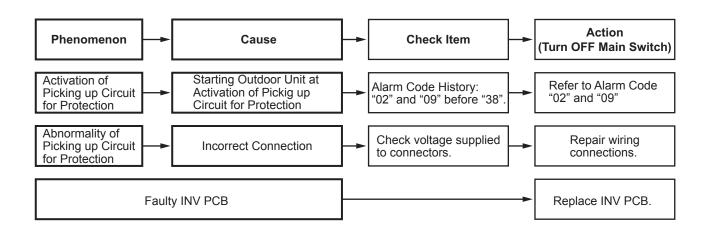
Alarm Code

Abnormality of Picking up Circuit for Protection in Outdoor Unit

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U.
 display PCB.
- ★ This alarm code is indicated when DC5V is detected in A* during inverter compressor stoppage.

INV PCB: Inverter PCB





- *1): This alarm code may be indicated when the high pressure switch (PSH) is connected incorrectly or fails (open fault). The item for alarm code 02 should be checked as well.
- *2): Especially, check the wiring connection for CN3 on INV PCB.

Hisense Troubleshooting

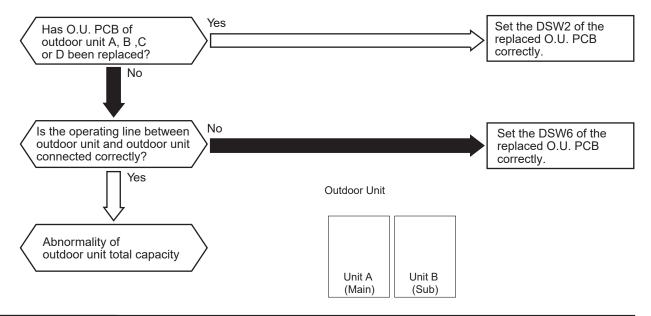
Alarm Code

Abnormality of Outdoor Unit Capacity

"RUN" light is flashing and "ALARM" are indicated on the remote control switch.
 The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.

★ This alarm is indicated when the total capacity of outdoor unit connected to O.U.~O.U. transmission terminal exceeds 88HP.

O.U. PCB: Outdoor Unit PCB



Alarm Code

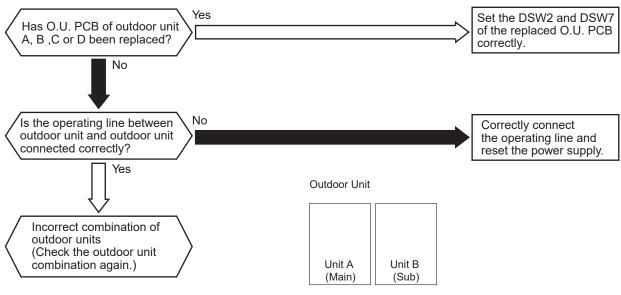
Incorrect Setting of Outdoor Unit Model Combination or Voltage

"RUN" light is flashing and "ALARM" are indicated on the remote control switch.

The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.

★ This alarm is indicated when the model setting for outdoor unit connected to O.U.~O.U. transmission terminal is incorrect.

O.U. PCB: Outdoor Unit PCB



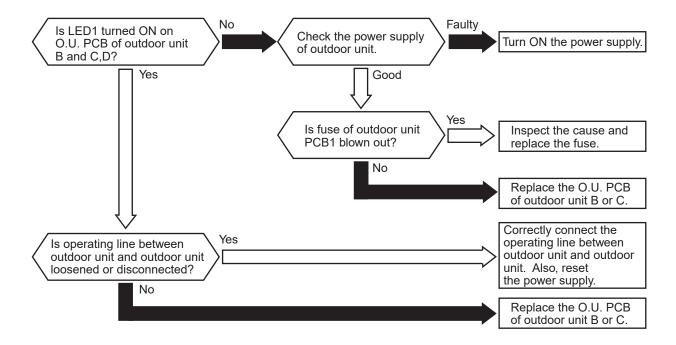


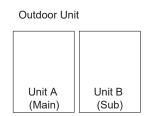
Alarm Code

Abnormality Transmitting between Main Unit and Sub Unit(s)

- "RUN" light is flashing and "ALARM" are indicated on the wired remote control switch.
- The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.
- ★ This alarm is indicated when transmission to outdoor unit B or C,D is NOT maintained for 30 seconds. (Alarm code "31" will be indicated when transmission to all the outdoor units connected to O.U.~O.U. transmission terminal is NOT maintained.)

O.U. PCB: Outdoor Unit PCB





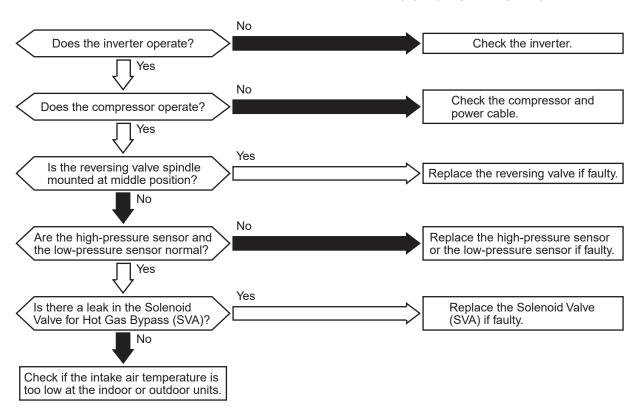
Hisense Troubleshooting

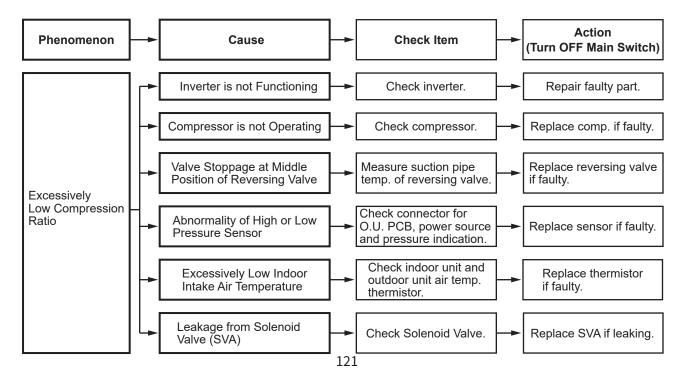
Alarm Code

Activation of Low Compression Ratio Protection Device

- "RUN" light is flashing and "ALARM" is indicated on the remote control switch.
- The unit No., alarm code and the unit code is alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.
- ★ This alarm is indicated when a compression ratio, $\varepsilon = \{(Pd + 0.1) / (Ps + 0.06)\}$ is calculated from a discharge pressure (Pd MPa) and suction pressure (Ps MPa) and the condition lower than $\varepsilon < 1.8$ occurs more than three times (including three) in one hour.

O.U. PCB: Outdoor Unit PCB



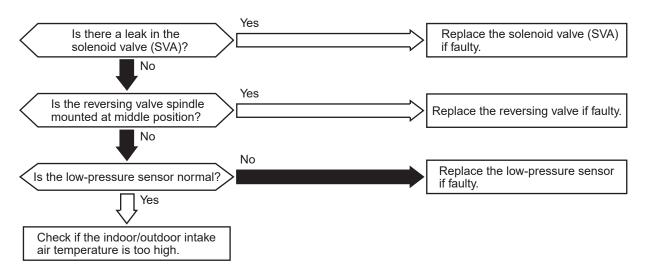


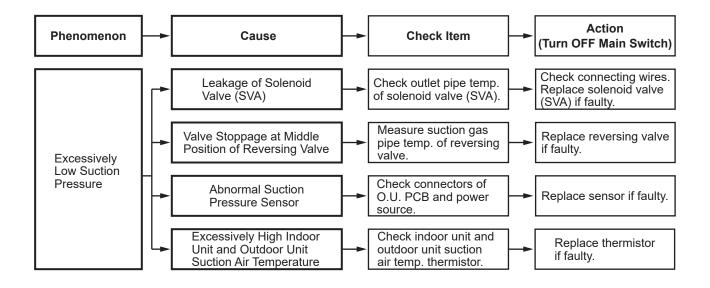
Troubleshooting Hisense

Alarm Code Activation of Low Pressure Increase Protection Device

- "RUN" light is flashing and "ALARM" are indicated on the remote control switch.
 The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.
- ★ In case that compressor is operated under the condition that is higher than 1.4MPa of suction pressure (Ps) for 1 minute, all compressors are stopped and retry operation is started after 3 minutes. However this alarm is indicated when same phenomenon is occurred at two times within the next 30 minutes.

O.U. PCB: Outdoor Unit PCB



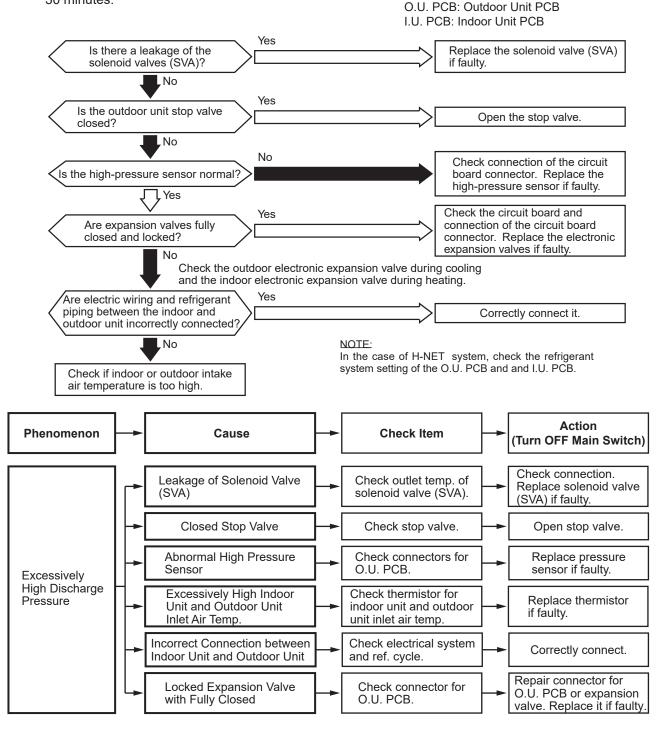


Hisense Troubleshooting

Alarm Code Activation of High Pressure Increase Protection Device

- "RUN" light is flashing and "ALARM" are indicated on the remote control switch.
- The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.

★ In case that compressor is operated under the condition that is higher than 3.8MPa of discharge pressure (Pd) for 1 minute, all compressors are stopped and retry operation is started after 3 minutes. However this alarm is indicated when same phenomenon is occurred at two times within the next 30 minutes.



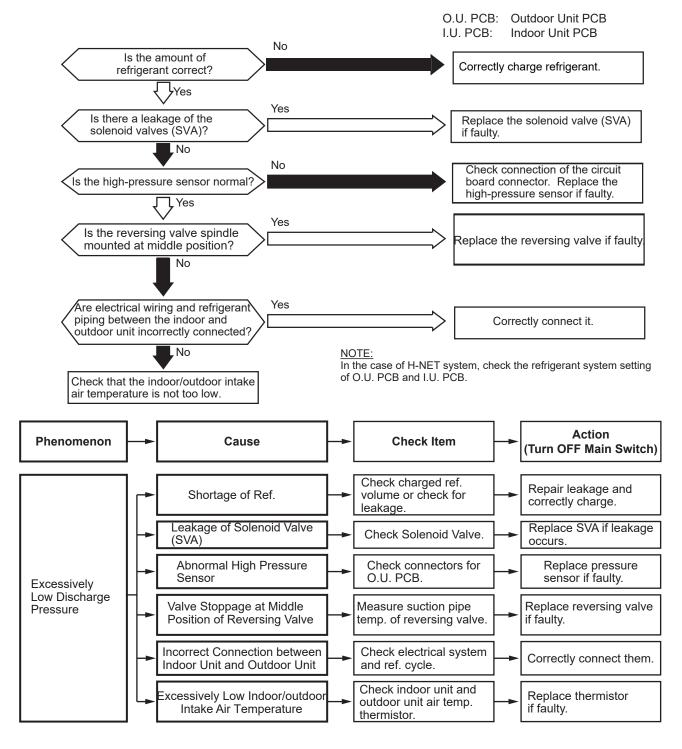


Alarm Code Activation of High Pressure Decrease Protection Device

- The RUN indicator (Red) is flashing
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.

★When the discharge pressure (Pd) continues to be lower than 1.0MPa for 30 minutes,all the compressors stop and then retry the operation after 3 minutes.

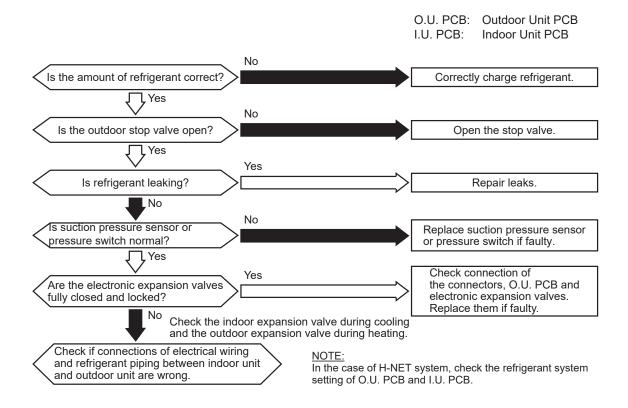
This alarm code is indicated when this occurs twice more within the next 30 minutes.



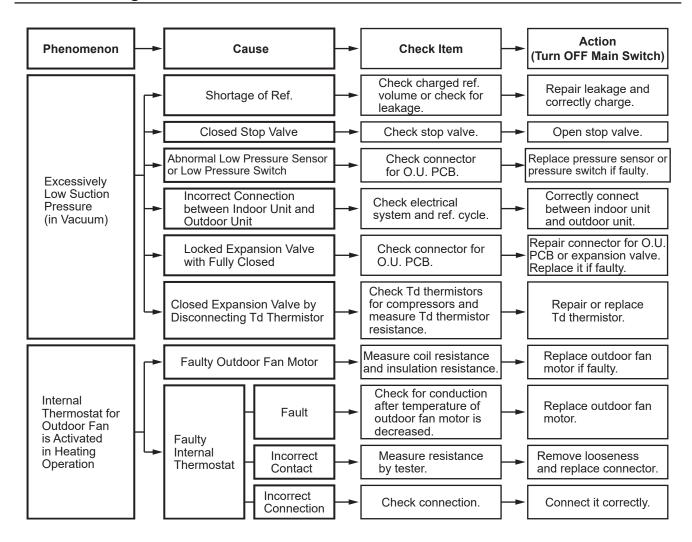


Alarm Activation of Low Pressure Decrease Protection Device (Vacuum Operation Protection)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when a suction pressure (Ps) is lower than 0.09MPa for over 12 minutes and the same condition occurs twice or more within one hour.
 - ★ This alarm code is indicated when The action of low pressure switch(PSL) lasts for 30 seconds and the same condition occurs twice or more within one hour.





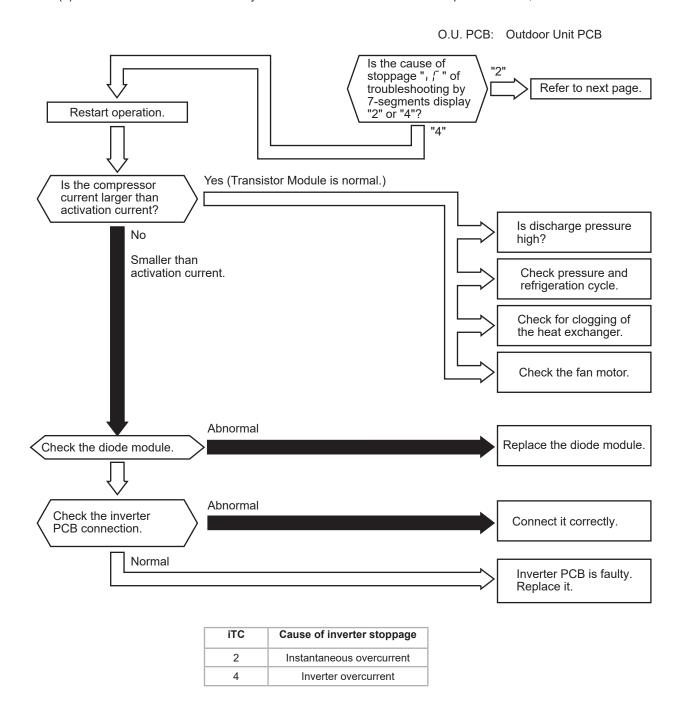


Alarm LIII

Activation of Inverter Overcurrent Protection Device (1)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when inverter electronic thermal protection is activated six times within 30 minutes. (Retry operation is performed up to the occurrence of five times.)

 Conditions of Activation:
 - (1) Inverter current with 105% of the rated current runs for 30 seconds continuously.
 - (2) Inverter current runs intermittently and the accumulated time reaches up to 3 minutes, in 10 minutes.





Alarm Code

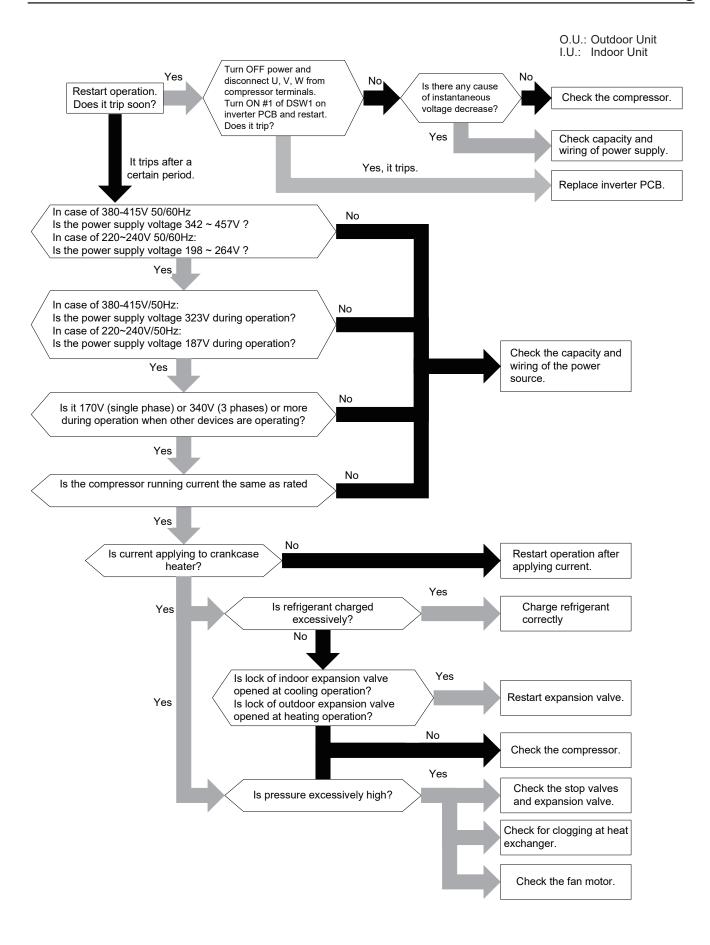
Activation of Inverter Overcurrent Protection Device (2)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ If instantaneous overcurrent or electronic thermal protection occurs on inverter as follows, the compressor stops.

 The operation automatically restarts after three minutes. If this occurs again five times in the next 30 minutes, this alarm code is displayed.

Condition of Activation:

- (1) Instantaneous overcurrent (Cause code of inverter stoppage = 2)
 Inverter secondary current is higher than 150% of the rated current instantaneously.
- (2) Inverter electronic thermal protection (Cause code of inverter stoppage = 4)
 Inverter primary/secondary current is higher than 105% of the rated current for 30 seconds continuously, or Inverter primary/secondary current is higher than 105% of the rated current intermittently for 3 minutes per 10 minutes.





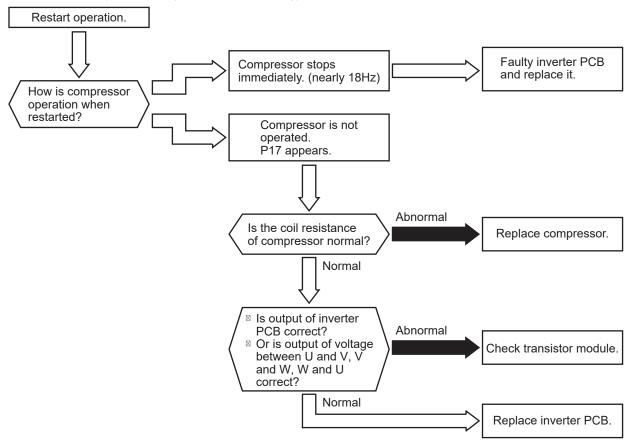
Alarm Code		Abnormality of Current Sensor
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- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ In case that the abnormality of current transformer (0A detecting) occurs three times within 30 minutes, this alarm code is indicated at the third time.

(Retry operation is performed for the first two times.)

Condition of Activation:

- (1) When the frequency of compressor is maintained at 15 to 18Hz after compressor is started, one of the absolute value of running current detected by the current transformer at each phase U+, U-, V+ and V- is less than 1.5A (including 1.5A).
- (2) The wave height value of running current for the phase positioning is less than 5A before the compressor is started (at completing the phase positioning).



iTC	Cause of inverter stoppage
8	Abnormal current sensor or imbalance of U/V/W



Alarm Code III Inverter Error Signal Detection

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ IPM (Transistor Module) has abnormality-detecting function.

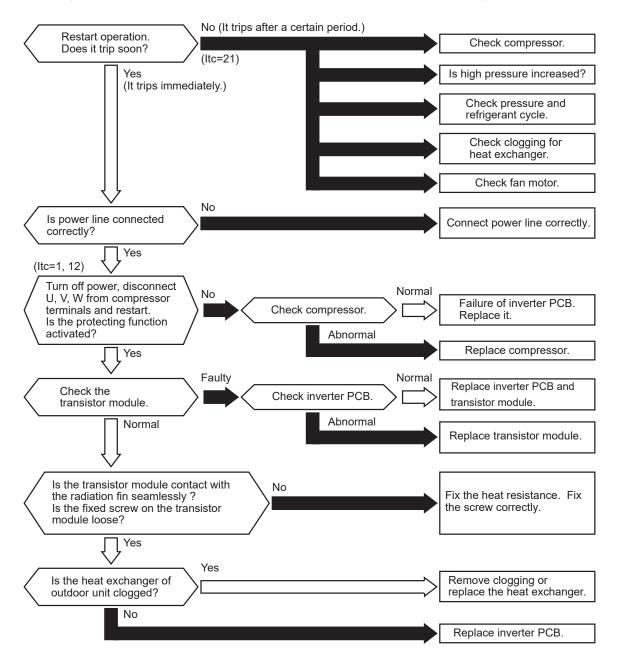
This alarm code is indicated when the abnormality is detected seven times within 30 minutes.

(Retry operation is performed for the first 6 times.)

Condition of Activation:

- (1) IPM Error (Cause code of inverter stoppage = 1)
 Inverter PCB detects IPM fault signal due to abnormal current, control voltage decrease or etc.
- (2) Ground Fault Detection from Compressor (Cause code of inverter stoppage = 12)
 Inverter PCB detects overcurrent when checking ground fault before compressor starts operation.
- (3) Step-Out Detection (Cause code of inverter stoppage = 21)

 The angle difference between the shaft in compressor and the shaft in the control program exceeds 60°.





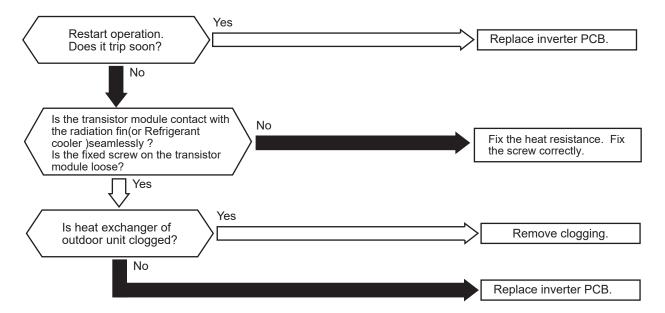
Alarm Code

Abnormality of Inverter Fin Temperature

- The RUN indicator (Red) is flashing.
- The indoor unit number (Ref. system number I.U. number), the alarm code and the number of connected indoor
 units are displayed on the LCD. The alarm code is flashed on the 7-segment on O.U. display PCB. Check the inverter
 stoppage code when this alarm code is displayed.
 - ★ When the following condition occurs three times in 30 minutes, the operation stops and this alarm code is displayed. If this occurs less than three times in 30 minutes, the operation automatically restarts.

Condition of Activation:

(1) Inverter fin thermistor protection a.ctivation (Cause code of inverter stoppage = 3) The temperature of inverter fin exceeds 80°C.



^{*} The maintenance and replacement for inverter PCB should be performed after performing surely the voltage discharge.



Alarm (Code		Inverter Failure
-------------	--	------------------

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is indicated when the following phenomenon occurs three times in 30 minutes. (Retry operation is performed for the first two times.)

 Actual frequency from inverter PCB is less than 10Hz (after inverter frequency output from outdoor unit PCB). Conditions of Activation: Inverter PCB does not operate normally.



*1): When the excessive surge current is applied to the unit due to lightning or other causes, this alarm code or the cause code of inverter stoppage (Itc=11) will be displayed on the 7-segment display on O.U. PCB and the unit can not be operated. In this case, check to ensure the surge absorber (SA) on the noise filter. The surge absorber may be damaged if the inner surface of the surge absorber is changed to black. If the surge absorber is damaged, replace the noise filter. If the noise filter does not have abnormality, turn OFF the power supply once and wait until LED4 goes off on inverter PCB in approx. 5 min. Then, turn ON again.



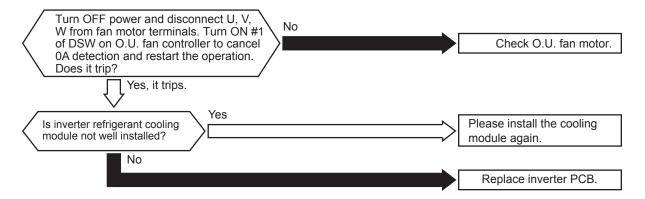
Alarm Code	17	Activation of O.U. Fan Controller Protection
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- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U.
 display PCB.
- ★ IPM (Transistor Module) has abnormality-detecting function.

This alarm code is indicated when the abnormality is detected ten times within 30 minutes. (Retry operation is performed for the first nine times.)

Condition of Activation:

- (1) The abnormal current such as a short-circuit current, a ground-fault current or the overcurrent occurs at the transistor module.
- (2) The control voltage decreases.



*1): When the unit is applied with excessive surge current due to lighting or other causes, this alarm code "57" will be indicated and the unit can not be operated. In this case, check to ensure the surge absorber/surge arrester (SA) on the noise filter (NF1, NF2). The surge absorber may be damaged if the inner surface of the surge absorber is black. In that case, replace the surge absorber.

If the inside of the surge absorber is normal, turn OFF the power once and wait until LED21P on inverter PCB is OFF (approx. 5 min.) and turn ON again.

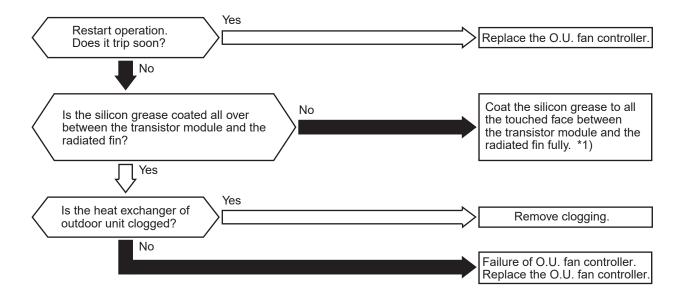
Alarm Code Abnormality of O.U. Fan Controller Fin Temperature

"RUN" light is flashing and "ALARM" are indicated on the remote control switch.
 The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and alarm code are indicated on the 7-segment on O.U. display PCB.

★ This alarm is indicated when the abnormality of fin temperature occurs ten times within 30 minutes. (Retry operation is performed up to the occurrence of nine times.)

Conditions of Activation: This alarm is indicated when the thermistor temperature inside the transistor module exceeds 100°C.

O.U. PCB: Outdoor Unit PCB



^{*1):} Use the silicon grease provided as accessory.



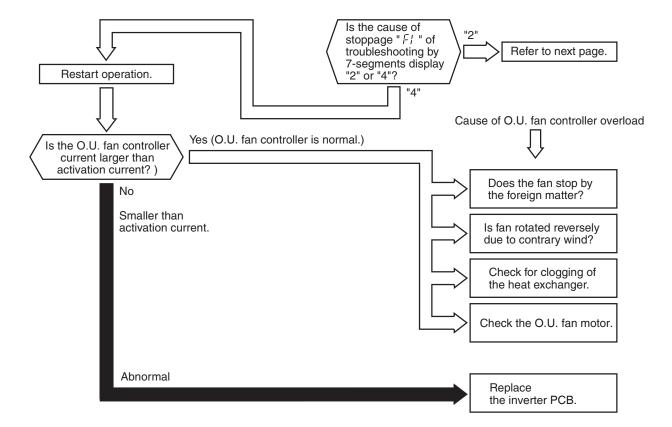
Alarm Code Activation of O.U. Fan Controller Overcurrent Protection Device (1)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U.
 display PCB.
- ★ This alarm code is indicated when fan controller electronic thermal protection is activated ten times within 30 minutes

(Retry operation is performed for the first nine times.)

Conditions of Activation:

- (1) Electric current with 105% of the rated current runs for 30 seconds continuously.
- (2) Electric current runs intermittently and the accumulated time reaches up to 3 minutes, in 10 minutes.

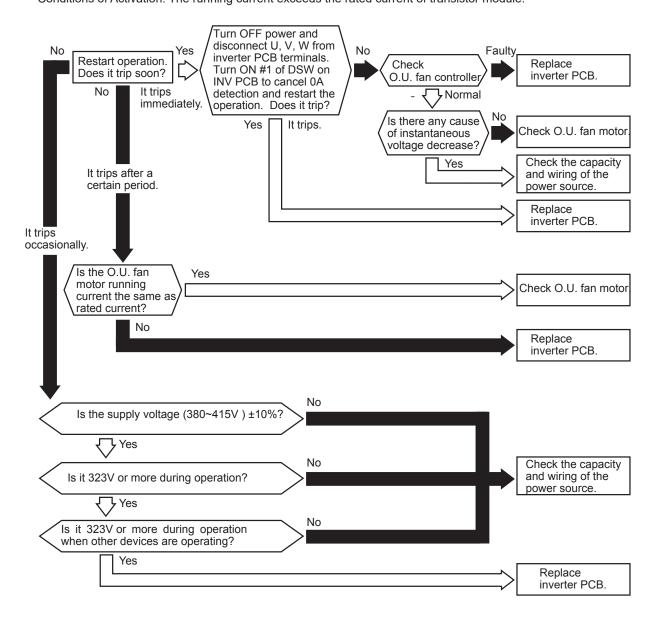




Alarm Code

Activation of O.U. Fan Controller Overcurrent Protection Device (2)

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are
 displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U.
 display PCB.
- ★ This alarm code is indicated when instantaneous overcurrent occurs ten times within 30 minutes. (Retry operation is performed for the first nine times.)
 Conditions of Activation: The running current exceeds the rated current of transistor module.



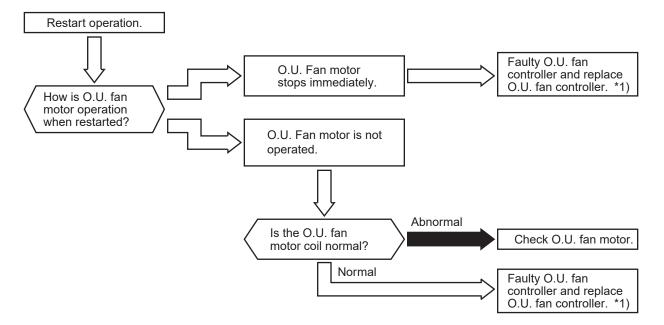
Troubleshooting Hisense

Alarm Code		Abnormality of O.U. Fan Controller Sensor
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★ Conditions of Activation:

This alarm is indicated when the following condition occurs.

- After O.U. fan motor operation is started, O.U. fan controller current does NOT exceed 1.5A.
- Before O.U. fan motor operation is started, O.U. fan controller peak current does NOT exceed 4A.



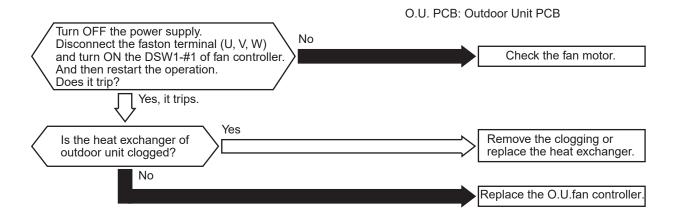
^{*1):} Perform electrical discharge when checking or replacing O.U. fan controller by referring to the item 1.1.



Alarm Code Abnormality of O.U. Fan Controller

"RUN" light is flashing and "ALARM" are indicated on the remote control switch.
 The unit No., alarm code and the unit code are alternately indicated on the set temperature section, and the unit No. and the alarm code are indicated on the 7-segment on O.U. display PCB.

★ This alarm is indicated the speed of fan is abnormal



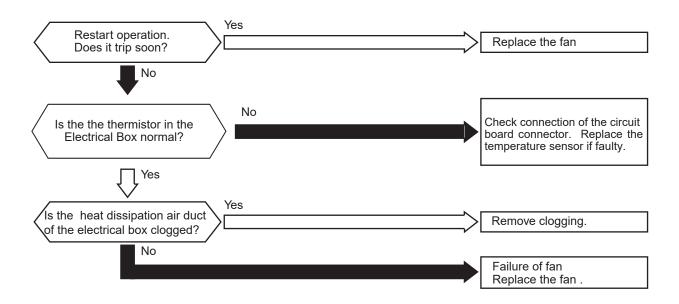




- The RUN indicator (Red) is flashing
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
- ★ This alarm is indicated when all the following conditions are met.
 - (1) When the external input function (master) is input 3, and the function serial number is set to "14".
 - (2) The external input terminal CN18 has an input signal for 10 seconds continuously.



★ This alarm code appears (when the compressor is in operation and The temperature of the thermistor in the Electrical Box is maintained higher than 65°C for 30 minutes





Troubleshooting

★ This alarm code appears when one of the following alarms occurs three times within 6 hours, which may result in serious compressor damages, if the outdoor unit is continuously operated without removing the cause.

Alarm Code	Content of Abnormality	
02	Activation of Protection Device (High Pressure Switch) in Outdoor Unit	
07	Decrease in Discharge Gas Superheat	
08	Excessively High Discharge Gas Temperature at Top of Compressor	
43	Activation of Pressure Ratio Decrease Protection	
44	Activation of Low Pressure Increase Protection	
45	Activation of High Pressure Increase Protection Device	
47	Activation of Low Pressure Decrease Protection	

These alarms are able to be checked by the CHECK Mode. Follow the action indicated in each alarm chart.

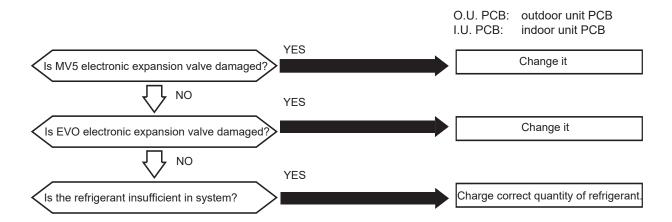
These alarms are cleared only by turning OFF the main power supply to the system. <u>Do not restart the operation without taking any necessary action</u>, since there is a possibility of causing serious damages to the compressors.



Alarm Code

Abnormality of Refrigerant Cooling Module Temperature

- The RUN indicator (Red) is flashing
- The indoor unit number, the alarm code, the unit model code and the connected number of indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment of outdoor unit PCB.
- ★ This alarm code is indicated when the following conditions occurs twice or more within the next 60 minutes.
 - (1) The temperature of super cooler inlet pipe is lower than ambient temperature.
 - (2) The inverter fin temperature is lower than ambient temperature.





Troubleshooting

Alarm)	1
Code	厂	1

Incorrect Setting of Unit and Refrigerant Cycle Number

- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code, the unit model code and the number of connected indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 - ★ This alarm code is displayed in the following conditions. Check the settings of the DIP switches (DSW) and the rotary switches (RSW) after turning OFF the power supply.

Conditions	Action
The unit No. setting (DSW6 and RSW1) or the refrigerant system No. setting (DSW5 and RSW2) on I.U. PCB is set as "64" or more, or more than 2 pins of DSW5 or DSW6 are set.	 a . Unit No. Setting / Ref. System No. Setting Starting from "1" (recommended) Set the unit No. and the refrigerant system No. from "1" to "63". (Setting No. for the 64th unit is "0".) b . Unit No. Setting / Ref. System No. Setting Starting from "0" Set the unit No. and the refrigerant system No. from "0" to "63." (Setting No. for the 64th unit is "63".)
The unit No. setting and the refrigerant system No. setting are set between "16" and "63," and the indoor unit does not support H-NET.	Set the unit No. and the refrigerant system No. between "0" and "15."

Alarm	1 1
Code	

Incorrect Setting of Indoor Unit Number for H-NET Type

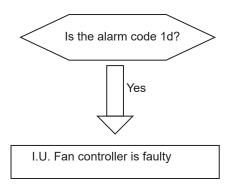
- The RUN indicator (Red) is flashing.
- The indoor unit number, the alarm code*1), the unit model code and the number of connected indoor units are displayed on LCD. Meanwhile, the indoor unit number and the alarm code are displayed on the 7-segment on O.U. display PCB.
 *1): The alarm code indicated on the remote control switch is "35".

Condition	Action
The number of the connected indoor units not	The number of the connected indoor
supporting H-NET is 17 and after.	units shall be 16 and before.



Alarm code	Abnormality of I.U. Fan Controller
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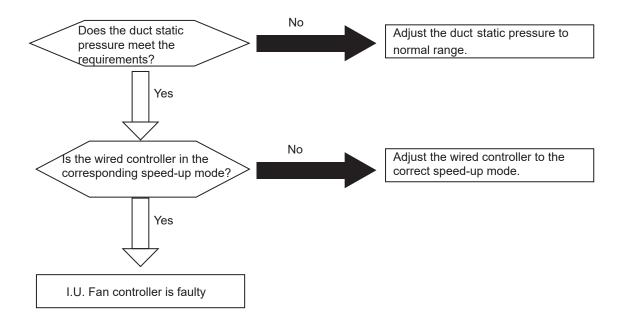
 \bigstar This alarm code is indicated when the fault signal from the I.U. fan controller IC is detected more than 3 times within 30 minutes.



Phenomenon	Cause	Check items	Action
I.U. fan controller failure		Check the I.U. fan controller	Replace it if faulty
The I.U. fan controller alarms as soon as it is activated	Short circuit protection	Check whether the I.U. fan motor is faulty	Replace the I.U. fan motor

I.U. Fan Controller Software Overcurrent/Electronic Thermal Protection

★ This alarm code is indicated when the current processed by the software exceeds the maximum current limit more than 3 times within 30 minutes. This alarm code can also be triggered by I.U. fan motor current exceeding the "Electronic thermal protection value" continuously for 30 seconds, or by exceeding the "Electronic thermal protection value" for 3 minutes in total within 30 minutes.

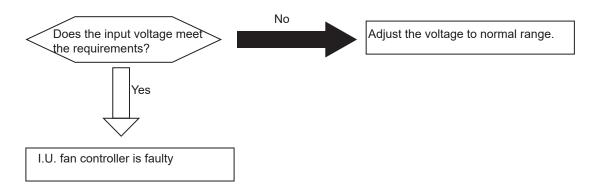


Phenomenon	Cause	Check items	Action
The I.U. fan motor runs for a period of time and shuts down and alarms	Software over-current protection	Check whether the speed-up mode selection of the wired controller is correct	
I.U. fan controller failure		Check the I.U. fan controller	Replace it if faulty



I.U. Fan Controller Under-Voltage

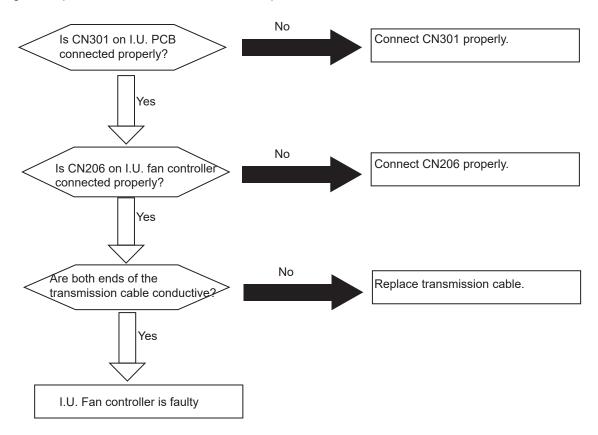
★ This alarm is indicated when the bus voltage amplitude on the I.U. fan controller is detected less than 140V more than 3 times within 30 minutes.



Phenomenon Cause		Check items	Action
The I.U. fan controller alarms	Under-voltage	Check if the input voltage	Adjust the input voltage to
as soon as it is activated	protection	is too low	the normal range
I.U. fan controller failure		Check the fan controller	Replace it if faulty

Abnormal Transmission between I.U. PCB and I.U. Fan controller

★ This alarm is indicated when transmission between I.U. PCB and I.U. Fan controller is abnormal, and after reset, no signal reception nor normal transmission was completed within 30 seconds.

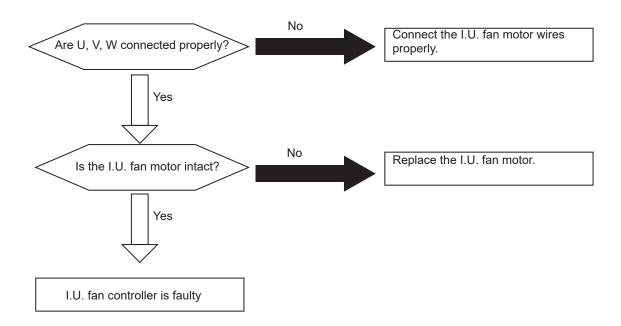


Phenomenon	Cause	Check items	Action
		Check whether both CN206 and	-
The I.U. fan controller alarms	Abnormal	CN301 are correctly connected	cable properly
as soon as it is activated	transmission	Check if the transmission cable	Replace the transmission
		itself is damaged	cable
I.U.fan controller	failure	Check the I.U.fan controller	Replace it if faulty



Abnormality of I.U. Fan Controller Current Detection Circuit

★ This alarm is indicated when I.U. fan motor lacking phase or unconnected I.U. fan motor is detected more than 3 times; or before the I.U. fan motor is started, the detection value of the current detection circuit is detected as incorrect more than 3 times within 30 minutes.

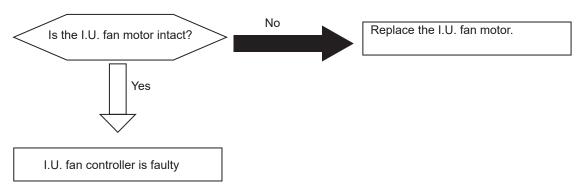


	Phenomenon	Cause	Check items	Action
	The I.U. fan controller alarms	The I.U. fan motor	Check whether U, V, W are	Connect the I.U. fan motor wires
Į	as soon as it is activated	lacks phase	correctly connected	
l	I.U. fan controlle	⁻ failure	Check the I.U. fan controller	Replace it if faulty

18

I.U. Fan Motor Non-action or Out-of-step

★ This alarm code is indicated when the I.U. fan motor rotation speed command is above 60 rpm and the actual rotation speed is below 30 rpm for 30 seconds. Or this alarm code is indicated when the I.U. fan motor has lost its synchronization.



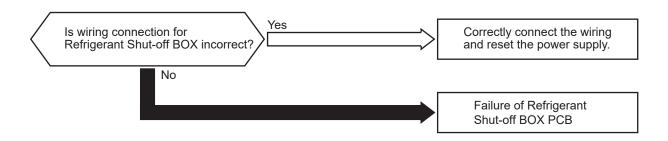
Phenomenon	Cause	Check items	Action
I.U. fan contro	er failure	Check the I.U. fan controller	Replace it if faulty
I.U. fan motor failure		Check the I.U. fan motor	Replace it if faulty



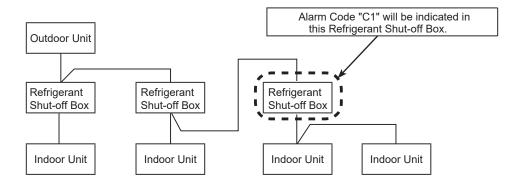
Alarm Code	El	Incorrect Indoor Unit Connection (Refrigerant Shut-off Box)
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★ <Heat Recovery System>

This alarm code is indicated when two or more Refrigerant Shut-off Boxes are connected between outdoor unit and indoor unit.



• Alarm Code "C1" will be indicated when the units are connected as follows.

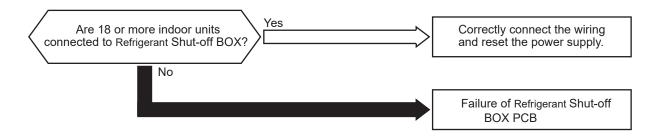




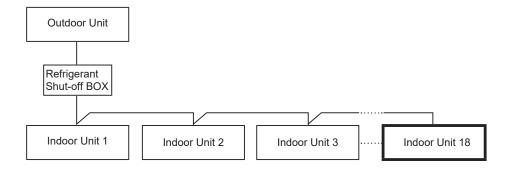
Alarm Code	65	Incorrect Indoor Unit Connection No. Setting (Refrigerant Shut-off Box)
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★ <Heat Recovery System>

This alarm code is indicated when 18 or more indoor units are connected to Refrigerant Shut-off Box.



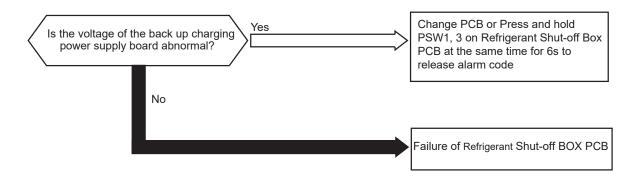
• Alarm Code "C2" will be indicated when the units are connected as follows.





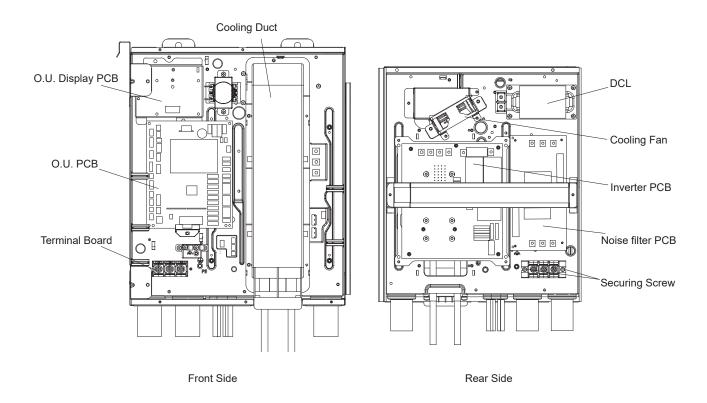
Alarm Code	£6	Abnormal backup charging power board (Refrigerant Shut-off Box)
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★ The voltage of the back up charging power supply board is abnormal.



1.2.6 Function of RSW, DSWs and LEDs

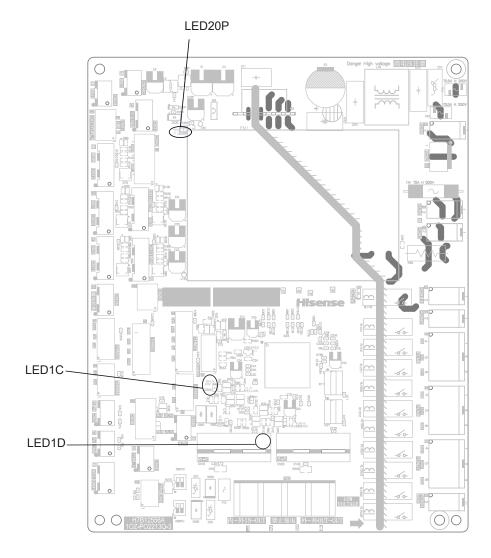
Arrangement Inside Electrical Box



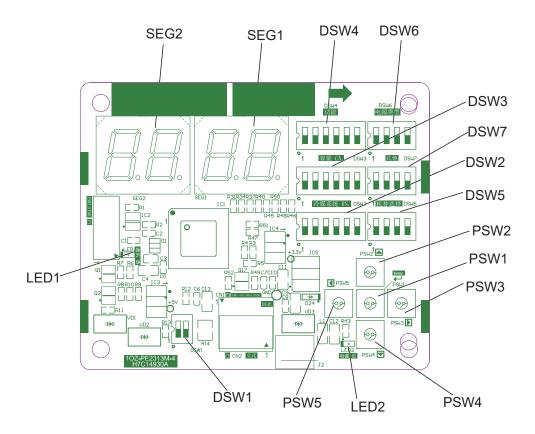
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• LEDS and SEGS on PCB

Part Name		Contents of Functions	
LEDs	LED20P	Power Supply Indication for Outdoor Unit PCB (Low Voltage)	
		Normal Condition: Activated	
		Abnormal Condition: Deactivated	
	LED1C	This LED1C indicates the transmission state between the outdoor	
		unit PCB and inverter PCB.	
		Normal Condition: Flashing	
		Abnormal Condition: Activated or Deactivated	
	LED1D	This LED1D indicates the transmission state between the indoor unit	
		and outdoor unit.	
		Normal Condition: Flashing	
		Abnormal Condition: Activated or Deactivated	
SEGs	SEG1, SEG2	These indicate the following "Alarm", "Protective Safety Device has	
		Tripped" or "Checking Items".	

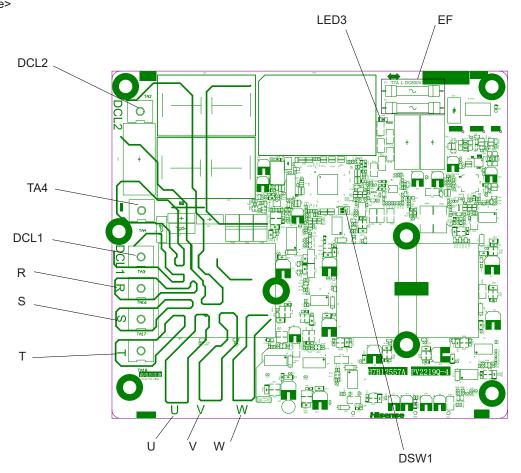


O.U. PCB



O.U. Display PCB

• Checking of Inverter PCB <Procedure>



a . Check whether the high voltage still exists in the inverter PCB after power is disconnected. When the unit is operated, LED3 is turned ON on inverter PCB. At the time of power off the unit, LED3 is turned OFF.

Measure the each checking element by a tester. The checking result shall be as following table.

Tester Probe	Result	
(+)DCL1, (-)R or S or T	More than 3MΩ	
(+)R or S or T, (-)-	More than 3MΩ	
(+)DCL2, (-)U or V or W	More than 3MΩ	
(+)U or V or W, (-)-	More than 3MΩ	
EF(+)(-)	Less than 1MΩ	

NOTE:

The polar character of tester probes are as follows. Red(+), Black(-)

• Checking Method of Electronic Expansion Valve

	Indoor Unit Electronic Expansion Valve	Outdoor Unit Electronic Expansion Valve	
Locked (Fully Closed)	Check for the liquid pipe temperature during heating operation. It is abnormal if the temperature does not increase.	It is abnormal if the liquid pipe pressure does not increase during cooling operation	
Locked (Slightly Open)	It is abnormal under the following conditions; The temperature of freeze protection thermistor becomes lower than the suction air temperature when the unit under checking is stopped and the other units are in cooling operation.	It is abnormal if the liquid pipe pressure does not increase and the outlet temperature of the expansion valve decreases after the cooling operation is started.	
Locked (Fully Open)	Freeze Protection Thermistor Unit Under Checking Valve Freeze Protection Thermistor Other Units	It is abnormal under the following conditions; After heating operation for more than 30 min., the discharge gas temperature of compressor is not 10°C higher than the condensing temperature and there is no other faults such as excessive charge of refrigerant, etc.	

Checking of DC Fan motor

When INV PCB is faulty and Alarm 03, 04 or 53 appears, the fan motor may also be damaged. To prevent INV PCB damage which may result from operation combined with a faulty fan motor, check also if the fan motor is not damaged when IPM is replaced.

Procedure in case of error diagnosis

(1) Remove fan motor connectors for DC fan motor from the INV PCB and turn the fan motor shaft by hand.

Normal: The fan motor shaft turns smoothly.

Faulty: No continuous rotary torque movement felt when turning the motor by hand. This occurs because the internal magnet of the fan motor breaks the movement when the internal electronic circuit of the fan motor has a short-circuit fault.

- (2) Measure the fan motor resistance:
- a . Disconnect the connector of DC fan motor from INV PCB.
- b . Connect the black test lead wire to the pin terminal of black wiring for the connector of DC fan motor.
- c . Connect the red test lead wire to each measuring pin terminal for the connector of DC fan motor.

Wiring Color for Measurement (Normal Value)						
Models	Red-Black	Red-White	White-Black			
AVW-76HKDHE2						
AVW-96HKDHE2	11.2Ω±10%					
AVW-114HKDHE2						
AVW-136HKDHE2	- 11.8Ω±7%					
AVW-154HKDHE2						

NOTE:

If the wires are connected other way around the resistance can not be measured correctly.

It is normal when the resistance is the same or closed as the normal values in the table up.

It is abnormal if the resistance is completely different from the normal values in the table up.

(Open fault: infinity; Short-circuit fault: several Ω to several $k\Omega$)

The condition of open fault and short-circuit fault in the electronic circuit of DC fan motor can be checked if the value shows abnormality.

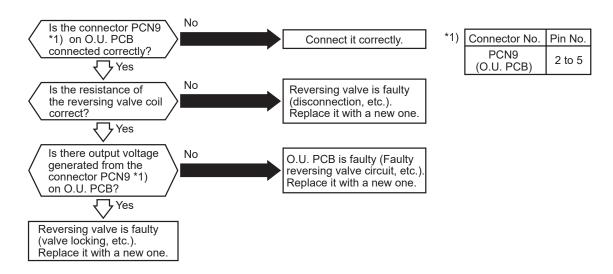


Checking of Electrical Coil Resistance for each Electrical Components

Parts	Туре	Resistance	Unit models	
Reversing Valve Coil	SQ-A2522G	2090Ω±10% at 20°C	AVW-76/96/114/136/154HKDHE2	
Solenoid Valve Coil	FQ-A0522G	2085Ω±10% at 20°C		
Electronic expansion valve coil	PAM-MD12HS	100Ω±10% at 20°C		
Electronic expansion valve coil	DPFX07-294	46Ω±4Ω at 20°C		
		0.197Ω±0.7% at 20°C	AVW-76HKDHE2	
	AA55PHDG-D1Y6		AVW-96HKDHE2	
Compressor			AVW-114HKDHE2	
	DA65PHDG-D1Y6	0.124Ω±0.7% at 20°C	AVW-136HKDHE2	
	DA80PHDG-D1Y6	0.124Ω±0.7% at 20°C	AVW-154HKDHE2	

Checking of Reversing Valve

If outdoor unit does not start the heating operation or defrosting operation, there may be a malfunction of the reversing valve. The troubleshooting is indicated below.





Hisense



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